

Secure and Usable Mobile Solutions for Authentication and Single Sign-On: a Methodology for their Design and Assessment

Roberto Carbone - Silvio Ranise - Giada Sciarretta



<https://st.fbk.eu/workshop-ifipsc-18>

- Introduction and Problem Statement



Question 1: Mobile vs Browser-based Authentication

- Design Choices: Security and Usability Problems



Exercise 1: embedded browser *Exercise 2:* OTP displayed on the screen

- Methodology Overview: TreC Scenario



Question 2: e-health legal compliance

- Usability Discussion on TreC



Exercise 3: TreC activation phase

- Conclusions and On-going/Future Work



Question 3: Pros & Cons of our methodology and TreC solution

Question 1bis: Mobile vs Browser-based Authentication

Group Division

- Which is your background?

☐ IT Security

☐ Legal

☐ Other



- Which is your position?

☐ Master Student

☐ PhD Student

☐ Researcher

☐ Other



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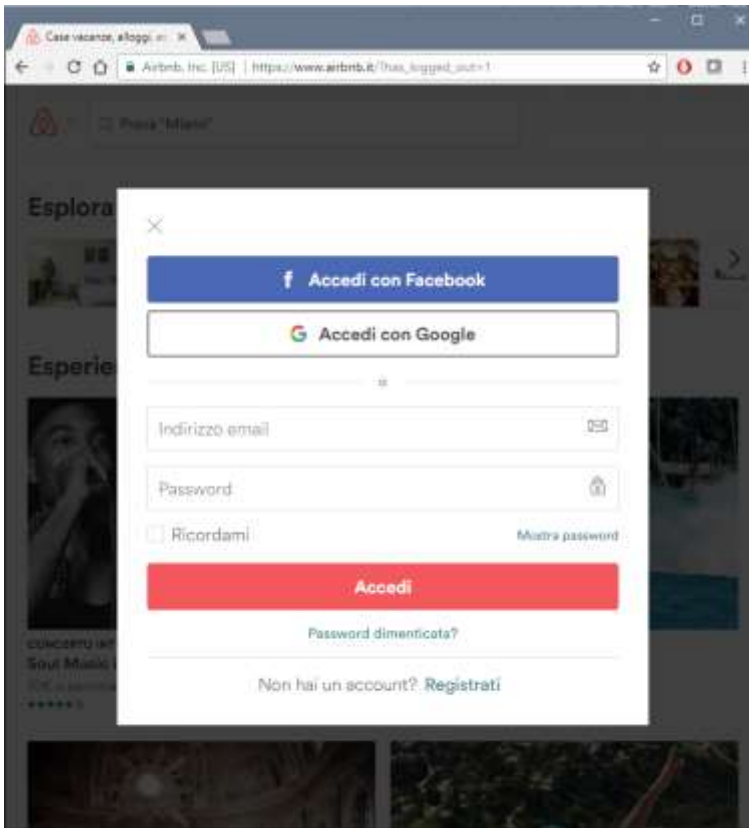


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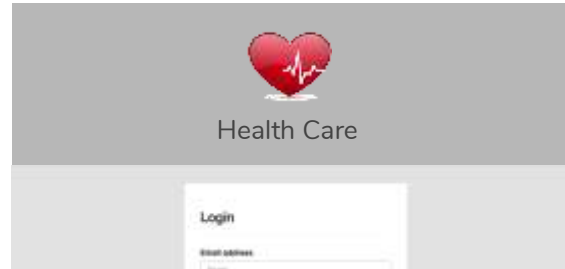
Question 1bis: Mobile vs Browser-based Authentication

Digital Identities

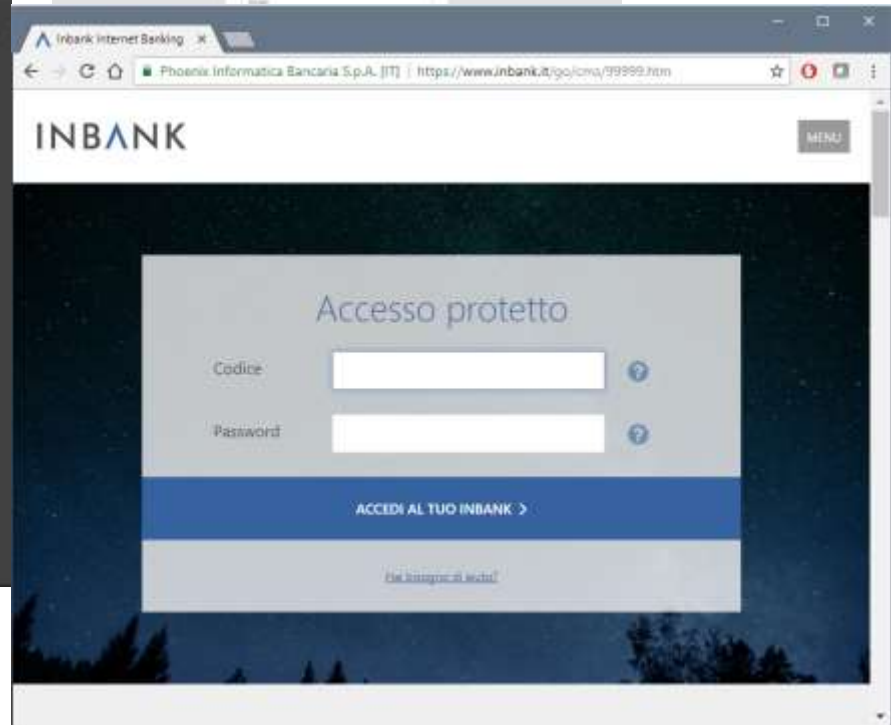
- We use our **digital identities** everyday, from accessing social apps to security-critical apps.



Personal data



Sensitive
data



Password-based Authentication

Password-based authentication is no longer sufficient in terms of security

54%

of people use **5 or fewer** passwords across their entire online life^[1]

2017's worst passwords

Ranking by security company SplashData



[1] <https://www.telesign.com/resources/research-and-reports/telesign-consumer-account-security-report/>

[2] NIST Special Publication 800-63b <https://pages.nist.gov/800-63-3/sp800-63b.html#appendix-a-strength-of-memorized-secrets>

Password-based Authentication

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2017's worst passwords Ranking by security company SplashData



DEMO

<https://howsecureismypassword.net/>

123456789

Lets_try12

uselongphraseisbetter^[2]



[1] <https://www.telesign.com/resources/research-and-reports/telesign-consumer-account-security-report/>

[2] NIST Special Publication 800-63b <https://pages.nist.gov/800-63-3/sp800-63b.html#appendix-a-strength-of-memorized-secrets>

Password-based Authentication + Single Sign-On

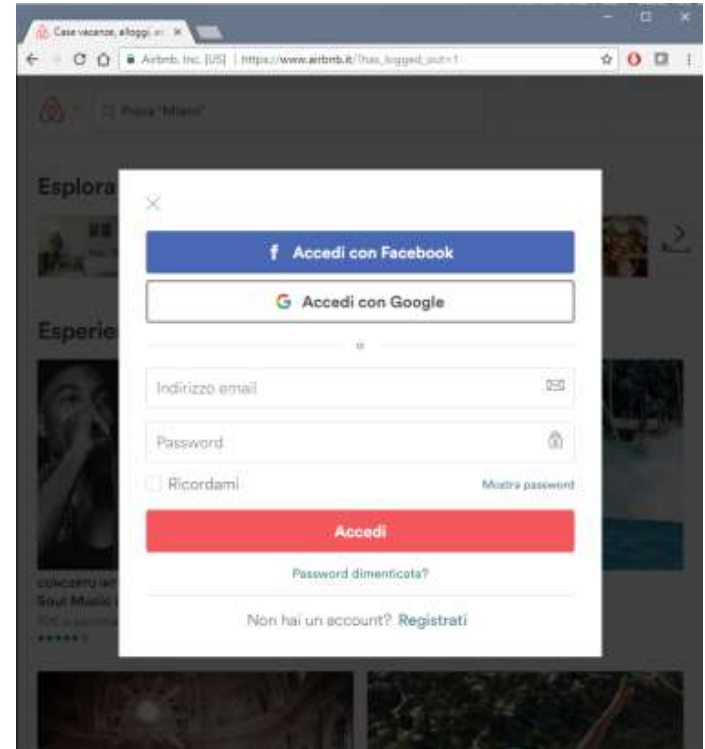
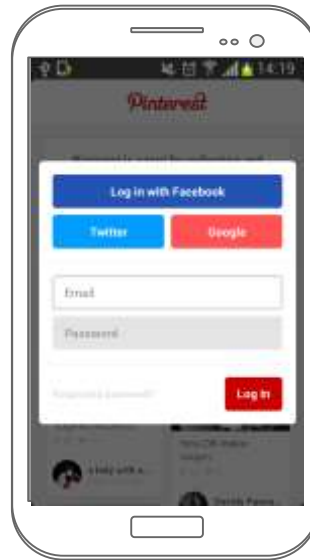
Single Sign-On (SSO) allows users to access multiple apps through a single authentication act

SAML 2.0
OASIS

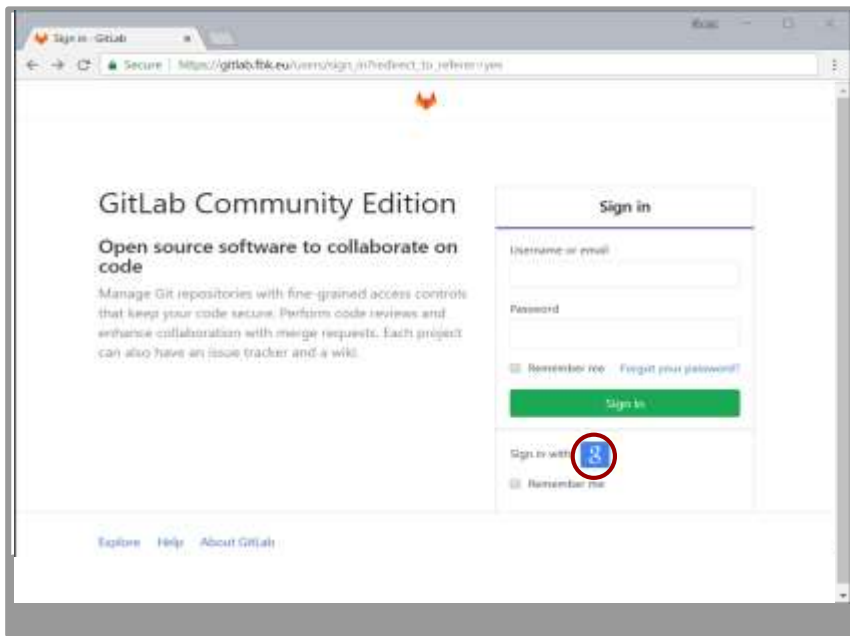
consolidated, corporate
& governmental
environments



used for social network
(billions of user)



Psw-based Authn and Browser-based SSO Protocol



Authorization Code Flow



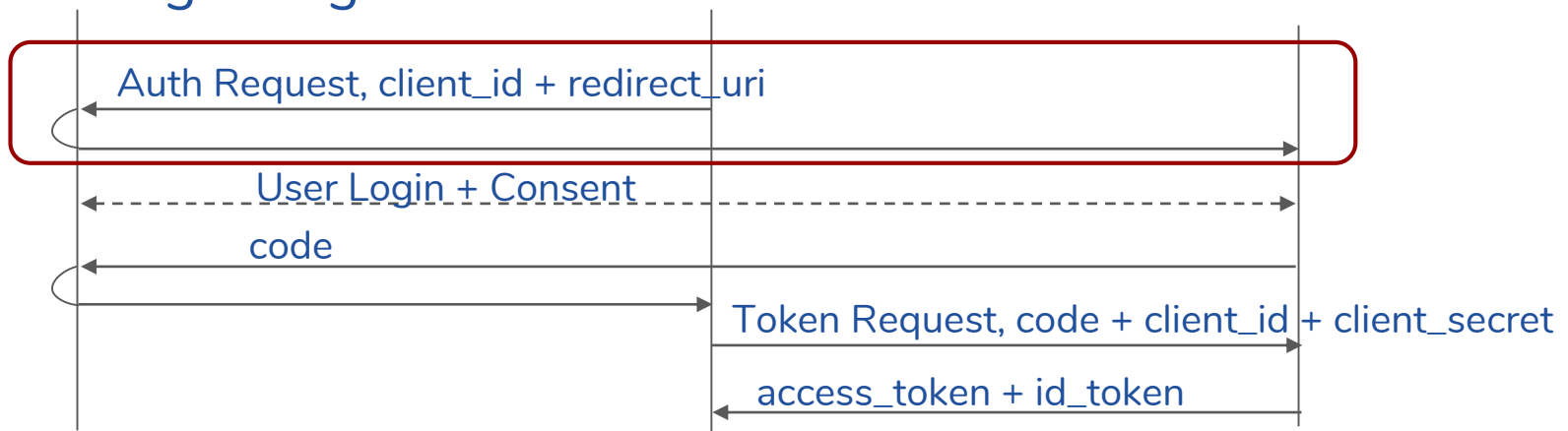
Browser: SP Login Page

SP backend

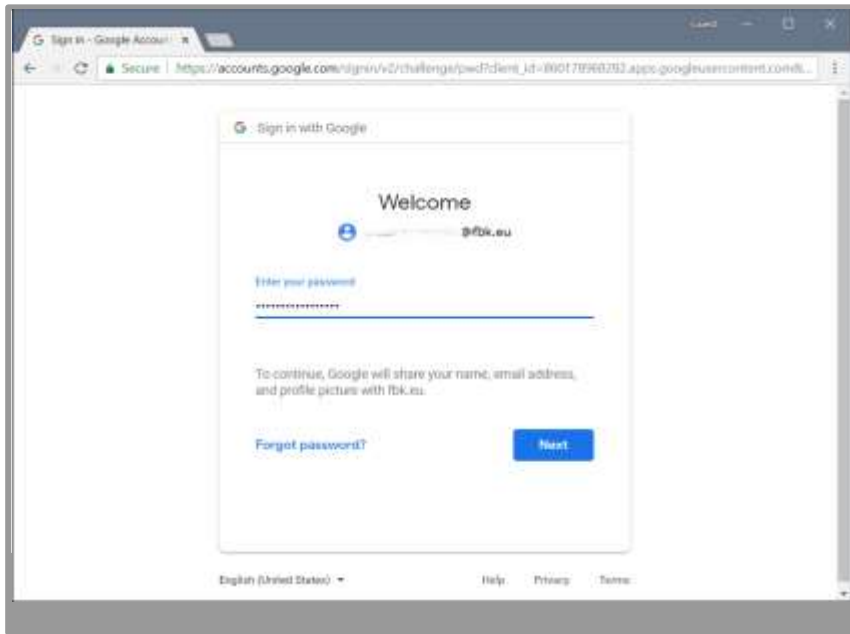
OIDC backend



UA



Psw-based Authn and Browser-based SSO Protocol



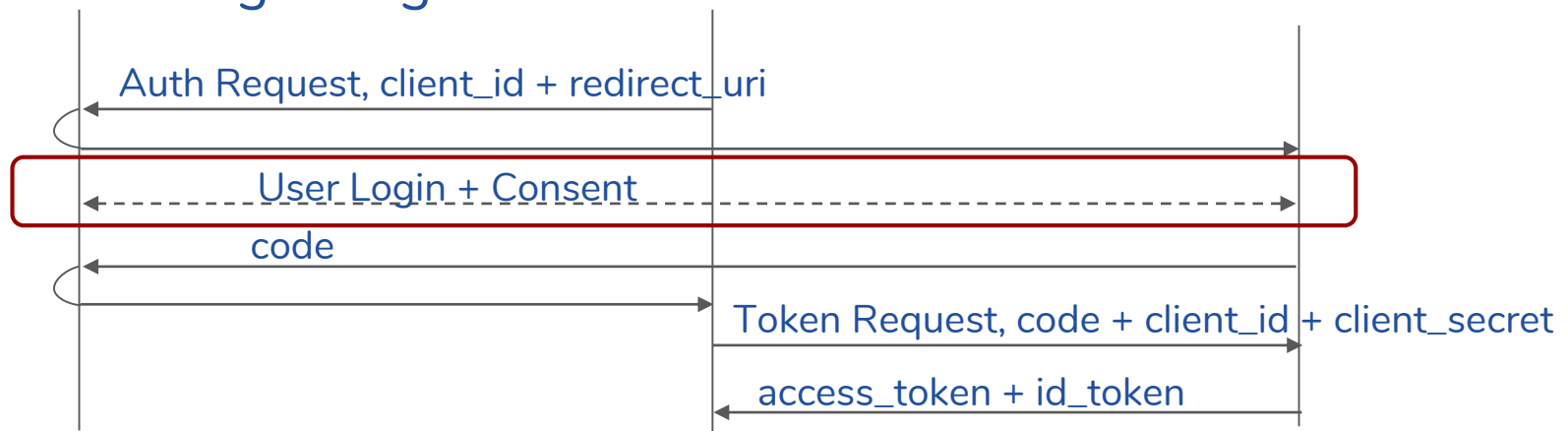
Authorization Code Flow



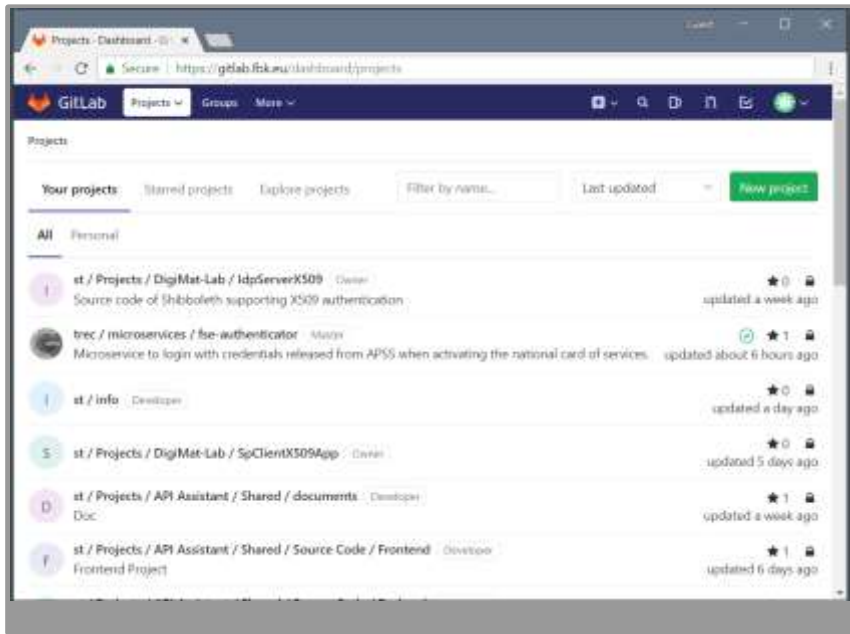
Browser: **OIDC** Login Page

SP backend

OIDC backend



Psw-based Authn and Browser-based SSO Protocol



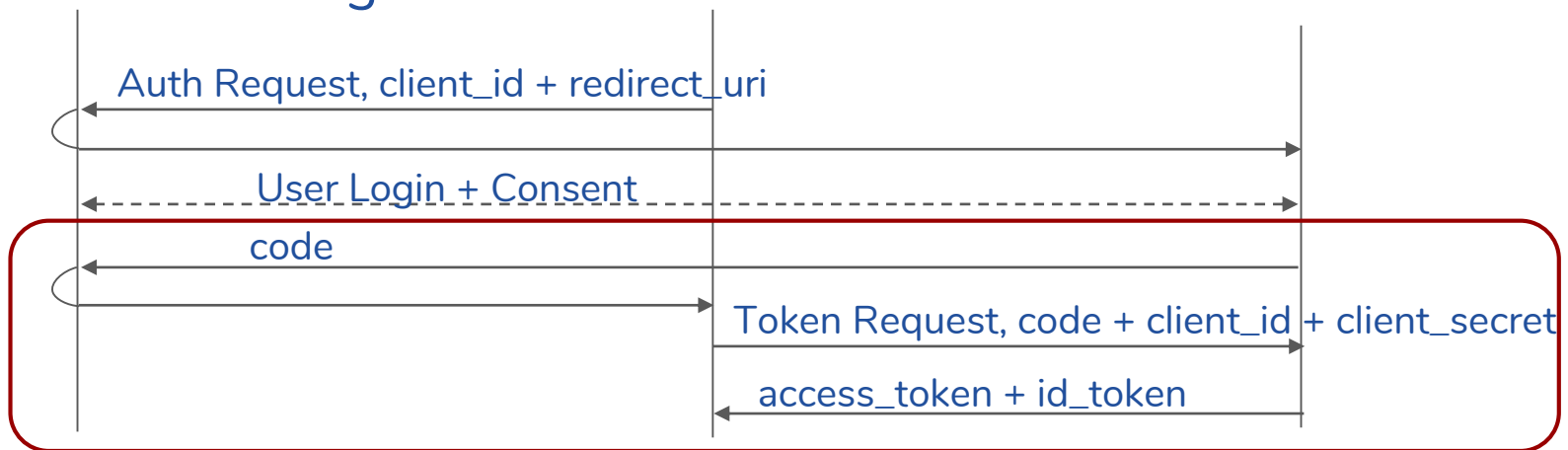
Authorization Code Flow



Browser: **SP Home** Page

SP backend

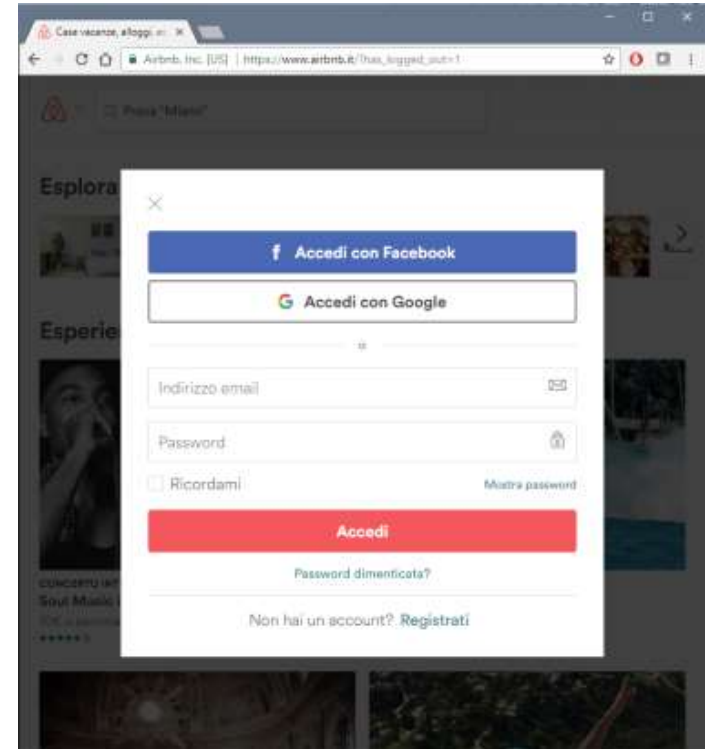
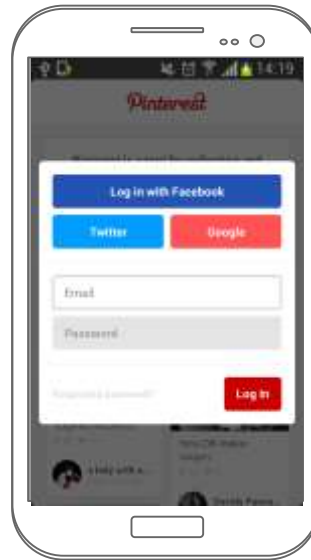
OIDC backend



Basic Authentication + Single Sign-On

Single Sign-On (SSO) allows users to access multiple apps through a single authentication act

- 👍 Usability: only a password to remember for several apps
- 👍 Security: more complex passwords
- 👍 Usability: shared sessions
- 👎 Security: Only 1 password to compromise



➡ SSO + Multi-Factor Authentication solutions

Multi-Factor Authentication (MFA)

A procedure based on the use of two or more of the following factors:



knowledge, something only the user knows, e.g., static password, personal identification number;



ownership, something only the user possesses, e.g., token, smart card, mobile phone; and

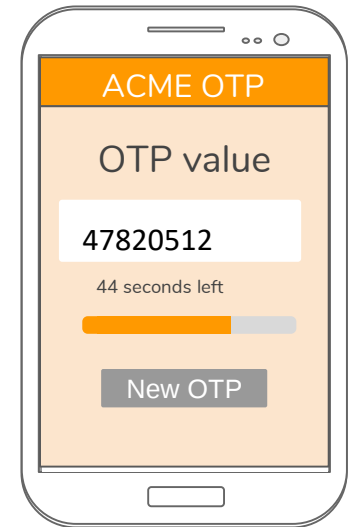


inherence, something the user is, e.g., biometric characteristic, such as a fingerprint.

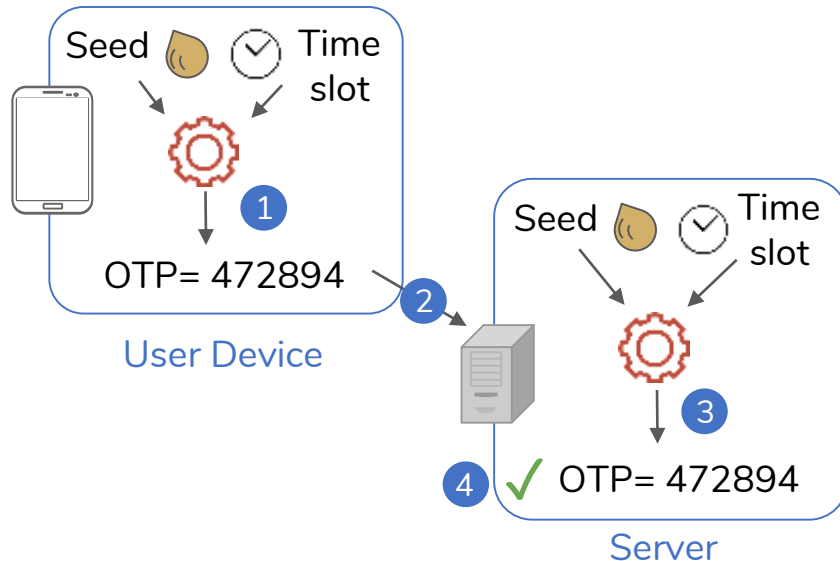
One Time Password Approaches

MFA procedure requires the generation of a **One Time Password (OTP)**

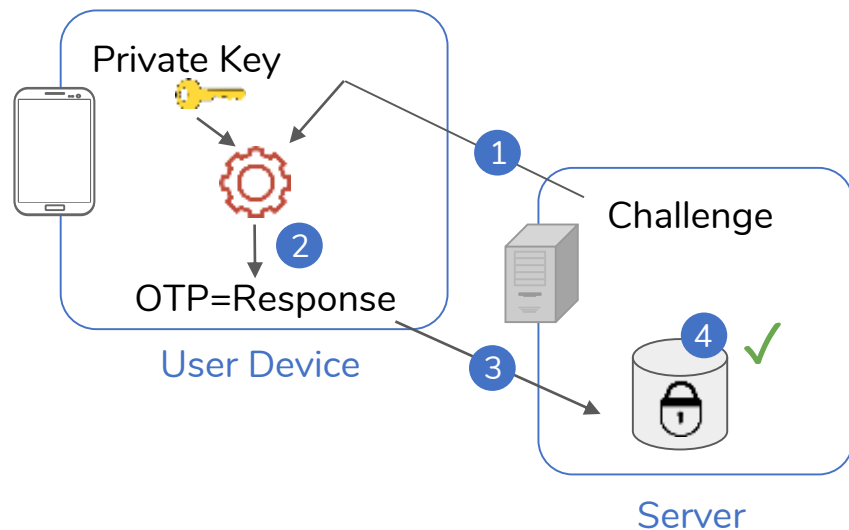
- is an una tantum code with a short expiration
- proves the possession of the OTP generator (hardware, mobile app...) and/or of the device that received it, and
- [optionally] proves the knowledge of the PIN used to activate the OTP generator



Time-based OTP (TOTP)



Challenge-Response



Many MFA Solutions on the Market



yubico



Allows **online services** to augment the security of their existing password infrastructure by adding a **strong second factor** to user login

fidoTM
alliance

“FIDO is the World’s Largest Ecosystem for Standards-Based, Interoperable Authentication”

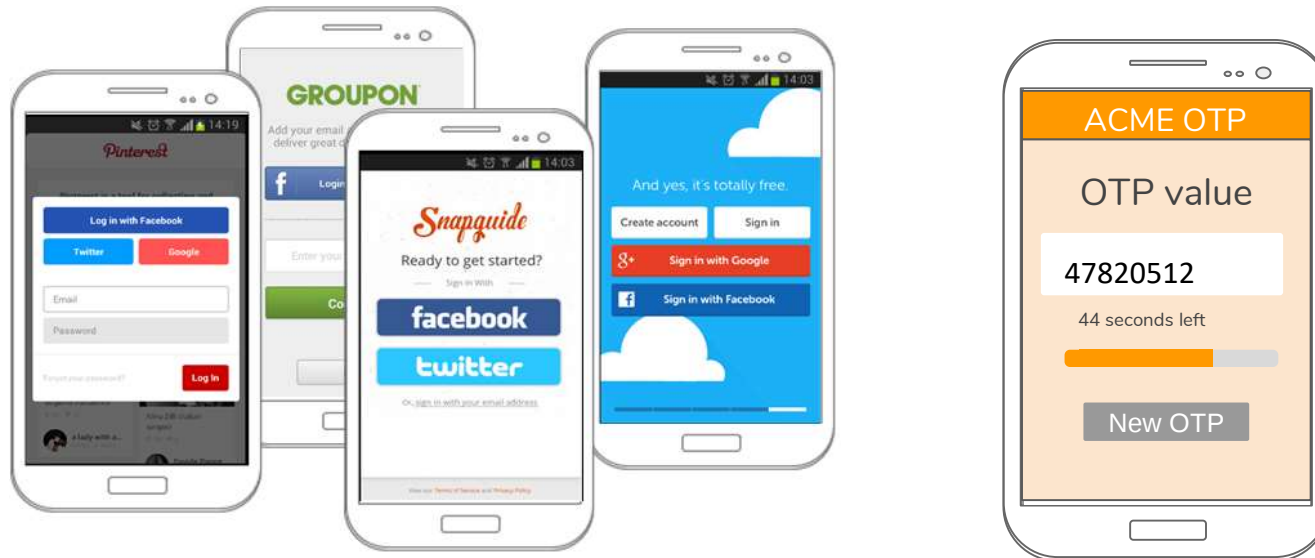


User needs a **FIDO U2F device**

Main Focus of this Workshop



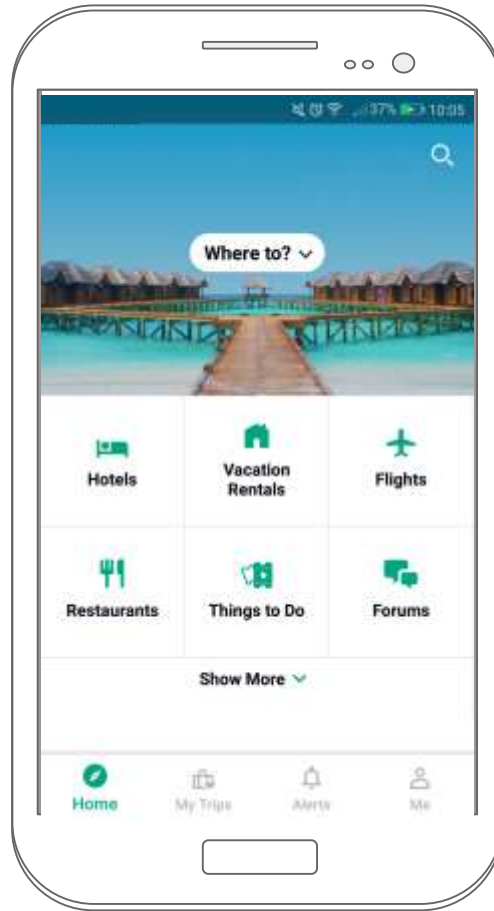
Design and Security Assessment of SSO and MFA Solutions for Mobile Native Applications



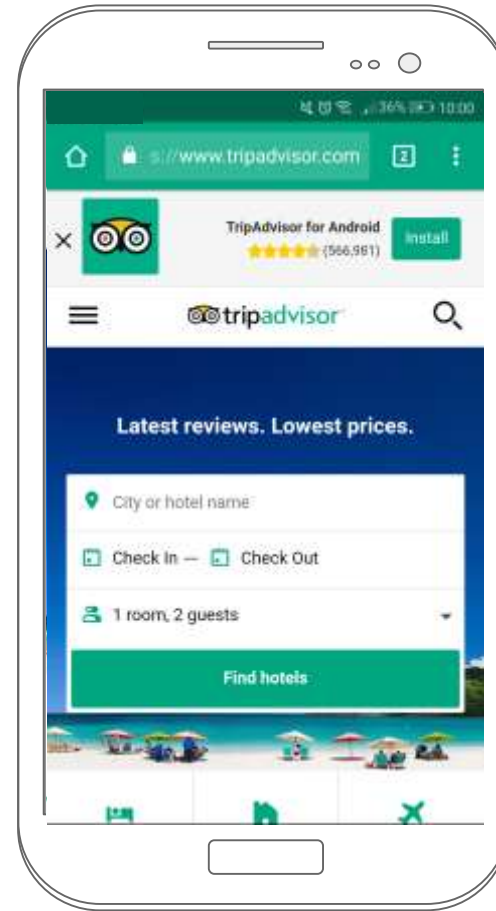
Mobile Native Apps vs Browser-based Apps

market

Native Apps



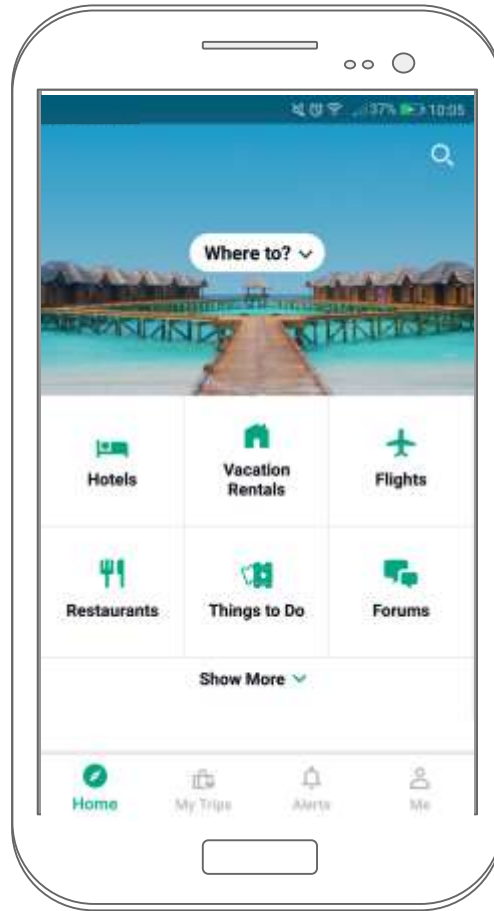
Browser-based Apps



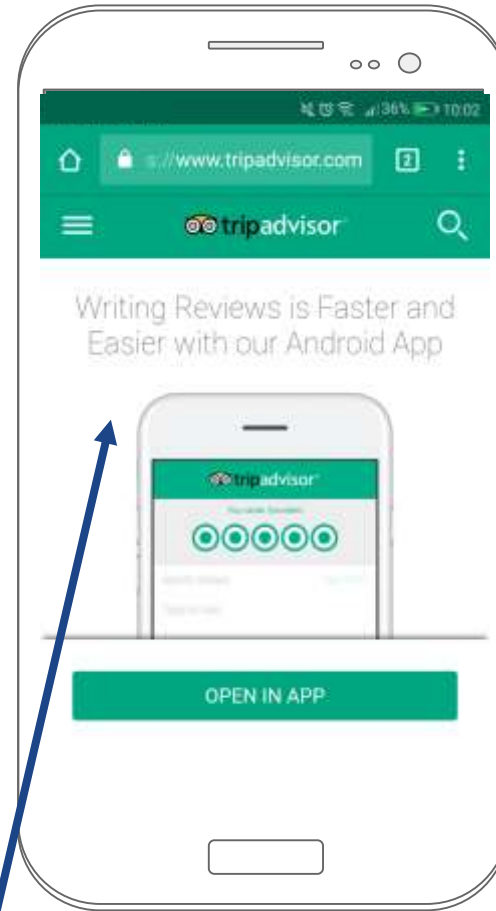
Mobile Native Apps vs Browser-based Apps

market

Native Apps



Browser-based Apps



Read reviews on web. Want to write one? Use the app



5 min left

Can we use browser-based authentication and SSO solutions for mobile apps?

SAML 2.0
OASIS



Mobile App vs Browser-based App



Browser

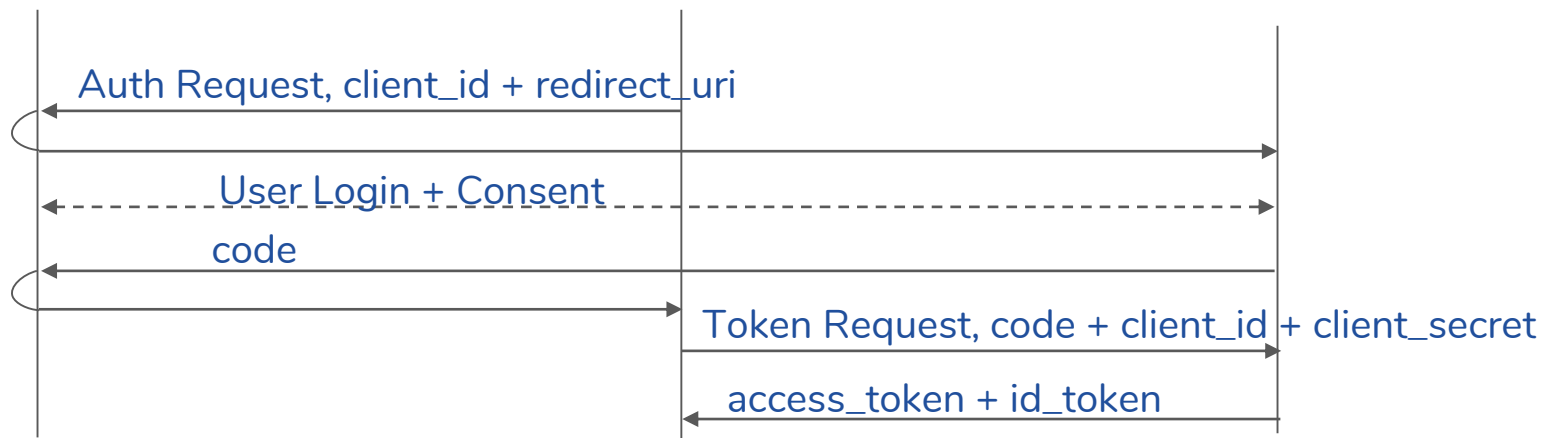
NO. Browser-based protocol usages on mobile applications require **detailed understandings** about the protocol specifications and the mobile platform capabilities → **a new design is needed**



SP backend

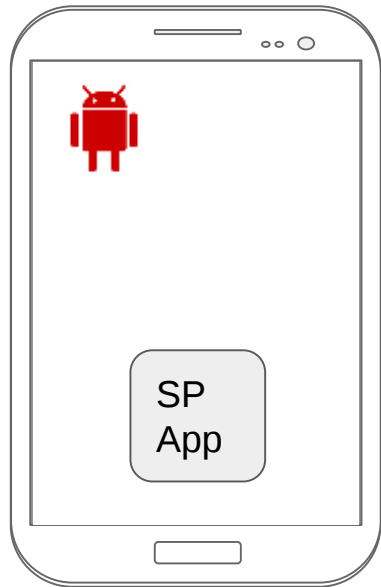


OIDC backend



Mobile App vs Browser-based App

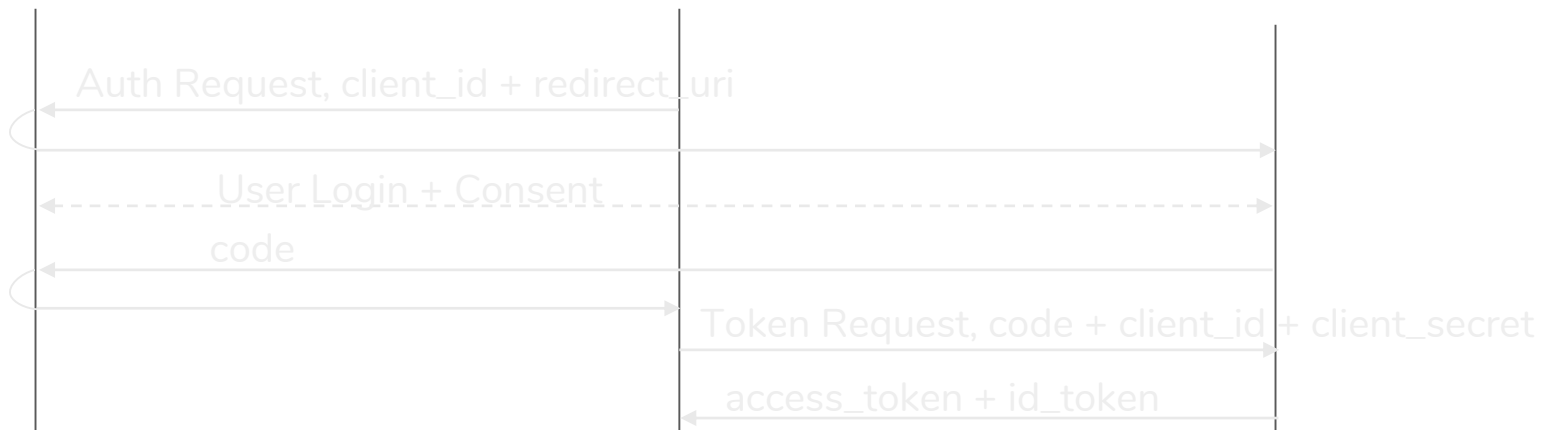
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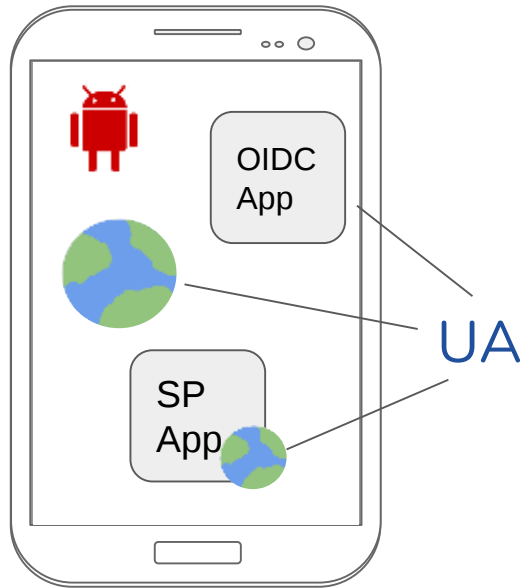


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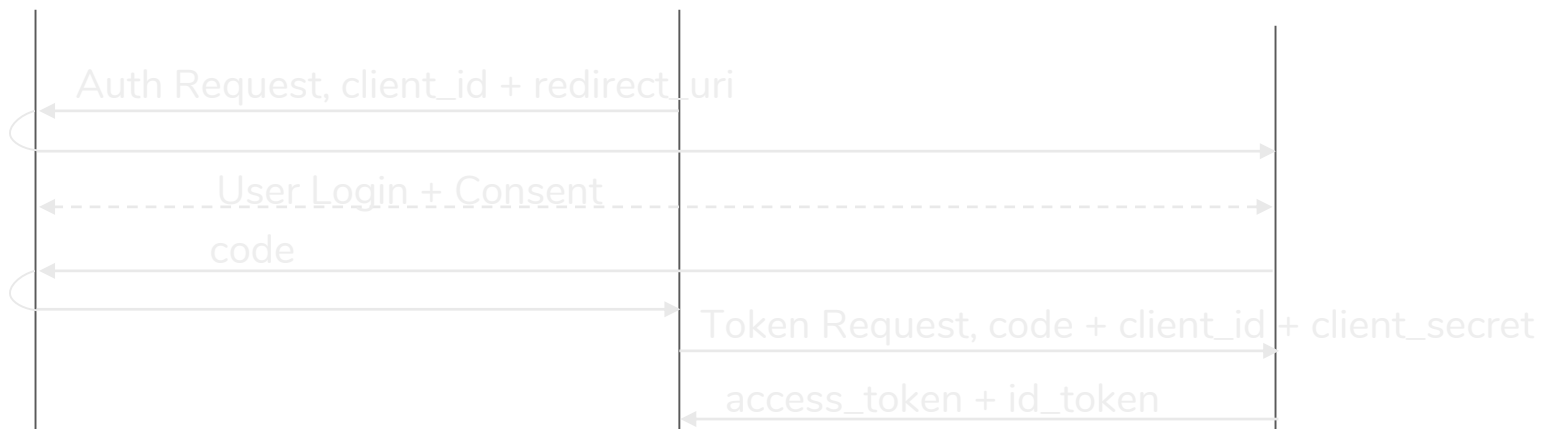


SP backend



OIDC backend

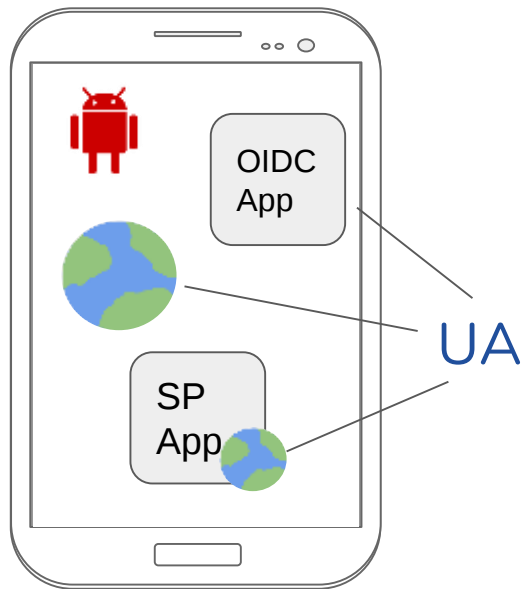
Different redirection mechanisms



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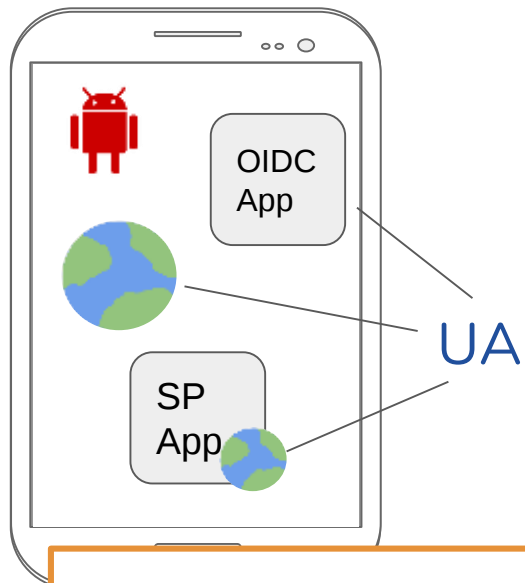
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Mobile App vs Browser-based App



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Different
redirection
mechanisms



Wrong design choices could lead to security and usability problems

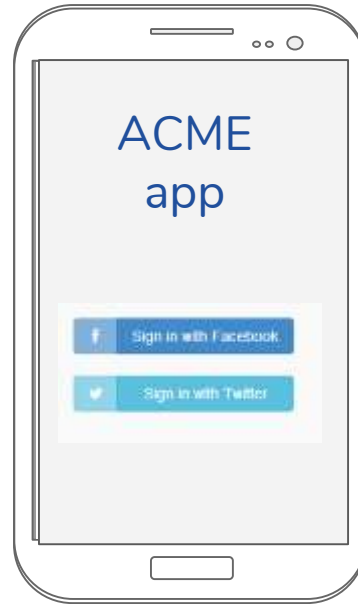


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IdM Protocols for Mobile App

- Proprietary Solutions



- OAuth/OIDC Working Group has released [guidelines](#) to support Single Sign-On for mobile native apps
 - **OpenID Connect Native Application Token Agent Core 1.0 (NAPPS)** (2015) - **ONLY a DRAFT (now abandoned)**
 - **OAuth for native apps [RFC 8252]** (2017) - **BEST CURRENT PRACTICE**

IdM Protocols for Mobile App: limitations

- Proprietary Solutions



Only self-declared identities (Level of Assurance Low)

- OAuth/OIDC Working Group has released [guidelines](#) to

Technical limitations: non-obvious support to SAML and MFA in native mobile apps

(2017) - BEST CURRENT PRACTICE

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Question 1: Mobile vs Browser-based Authentication

- Design Choices: Security and Usability Problems



Exercise 1: embedded browser *Exercise 2:* OTP displayed on the screen

- Methodology Overview: TreC Scenario



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Exercise 3: TreC activation phase

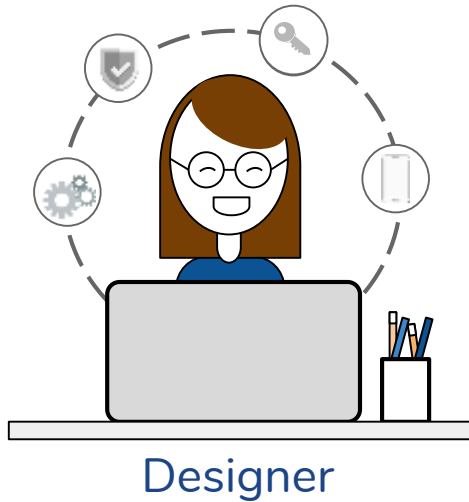
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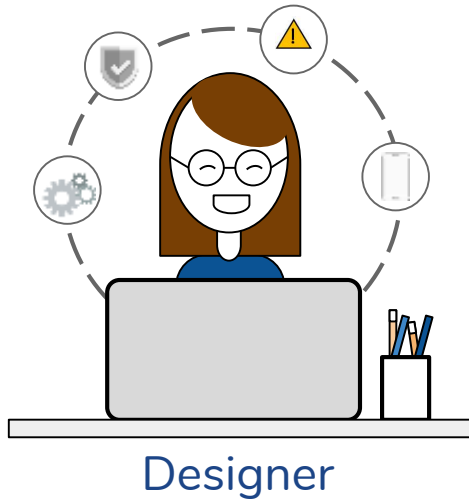
Question 3: Pros & Cons of our methodology and TreC solution

Question 1bis: Mobile vs Browser-based Authentication

Design Choices



Design Choices

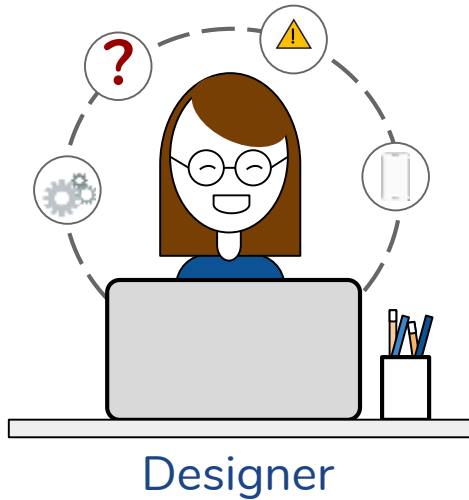


TODO List

1. design of an IdM Solution
 - ⚠ How to establish trust?
How do communication channels work?

2. security analysis

Design Choices



TODO List

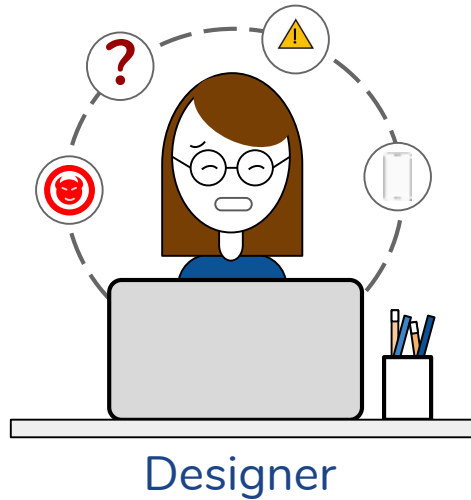
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 - ⚠ How to establish trust?
How do communication channels work?

❓ Legal aspect?!?

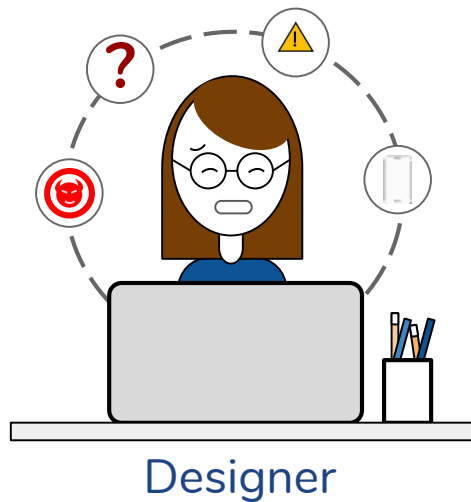
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Design Choices



Design Choices



TODO List

1. design of an IdM Solution



How to establish trust?

How do communication channels work?

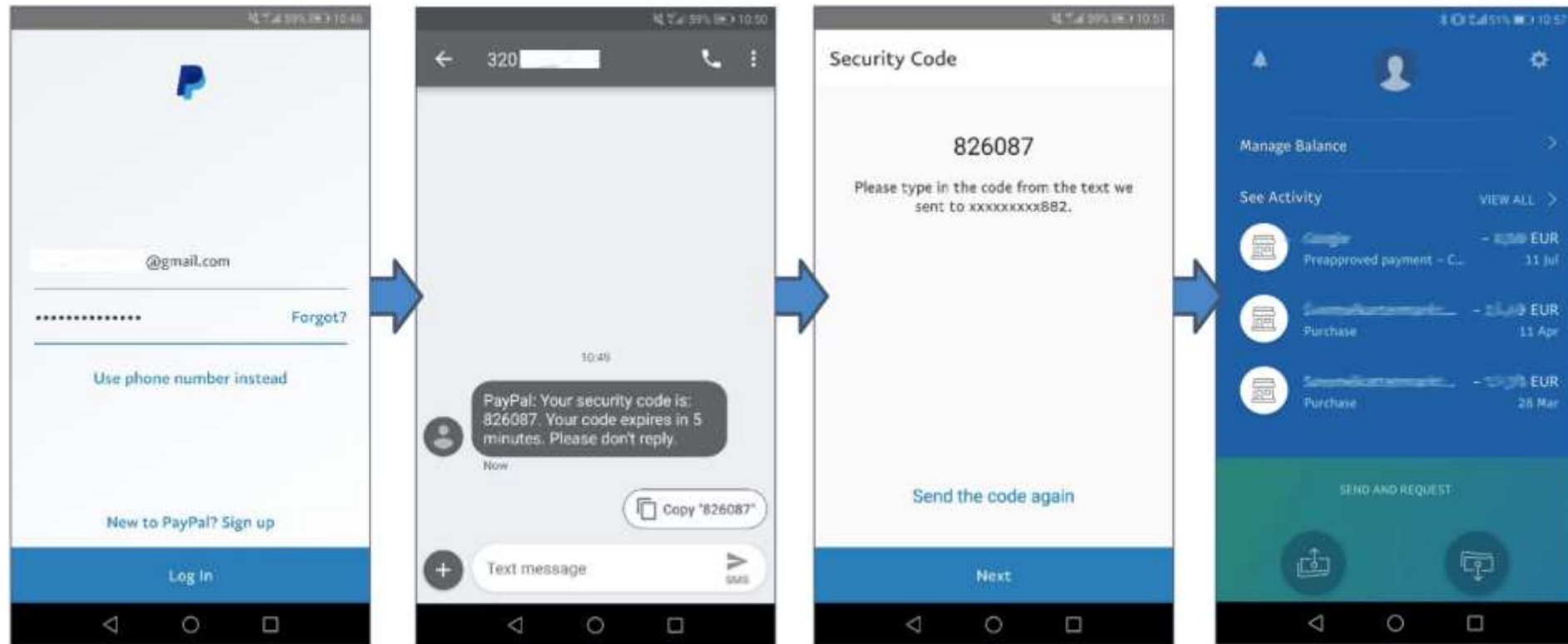


Wrong design choices could lead to security and usability problems

the security properties?

Example of wrong design

2FA Choice: SMS



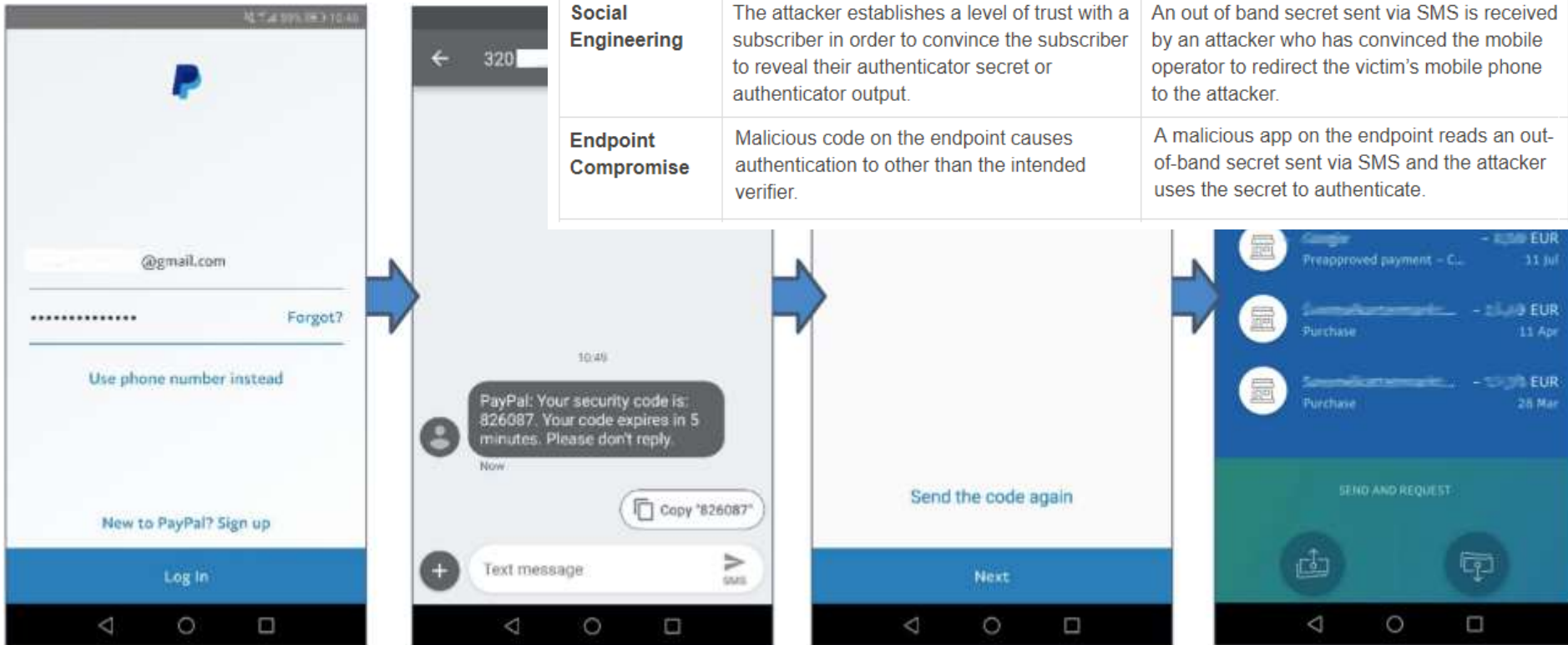
Example of wrong design

2FA Choice: SMS



Table 8-1 Authenticator Threats

Authenticator Threat/Attack	Description	Examples
Social Engineering	The attacker establishes a level of trust with a subscriber in order to convince the subscriber to reveal their authenticator secret or authenticator output.	An out of band secret sent via SMS is received by an attacker who has convinced the mobile operator to redirect the victim's mobile phone to the attacker.
Endpoint Compromise	Malicious code on the endpoint causes authentication to other than the intended verifier.	A malicious app on the endpoint reads an out-of-band secret sent via SMS and the attacker uses the secret to authenticate.



Example of wrong design

The screenshot shows a Reddit announcement post. The header includes the Reddit logo, the subreddit name 'r/announcements', and a search bar. The post title is 'We had a security incident. Here's what you need to know.' and it has 72.1k upvotes. The post content is a detailed announcement about a security incident, including a TL;DR, a section on what happened, and a section on what information was involved. The background of the post is a large, abstract, colorful image with swirling patterns in red, orange, yellow, and green. The text is overlaid on this image, making it difficult to read. The overall design is cluttered and visually distracting.

reddit r/announcements Search Reddit

Wed Aug 01 2018 18:46:32 GMT+0200 (Central European Summer Time)

Posted by u/KeyserSosa 11 days ago 4

72.1k

We had a security incident. Here's what you need to know.

TL;DR: A hacker broke into a few of Reddit's systems and managed to access some user data, including some current email addresses and a 2007 database backup containing old salted and hashed passwords. Since then we've been conducting a painstaking investigation to figure out just what was accessed, and to improve our systems and processes to prevent this from happening again.

What happened?

On June 19, we learned that between June 14 and June 18, an attacker compromised a few of our employees' accounts with our cloud and source code hosting providers. Already having our primary access points for code and infrastructure behind strong authentication requiring two factor authentication (2FA), we learned that SMS-based authentication is not nearly as secure as we would hope, and the main attack was via SMS intercept. We point this out to encourage everyone here to move to token-based 2FA.

Although this was a serious attack, the attacker did not gain write access to Reddit systems; they gained read-only access to some systems that contained backup data, source code and other logs. They were not able to alter Reddit information, and we have taken steps since the event to further lock down and rotate all production secrets and API keys, and to enhance our logging and monitoring systems.

Now that we've concluded our investigation sufficiently to understand the impact, we want to share what we know, how it may impact you, and what we've done to protect us and you from this kind of attack in the future.

What information was involved?

Since June 19, we've been working with cloud and source code hosting providers to get the best possible understanding of what data the attacker accessed. We want you to know about two key areas of user data that was accessed:

- **All Reddit data from 2007 and before including account credentials and email addresses**
 - *What was accessed:* A complete copy of an old database backup containing very early Reddit user data -- from the site's launch in 2005 through May 2007. In Reddit's first years it had many fewer features, so the most significant data contained in this backup are account credentials (username, salted, hashed password), email

Example of v

SIM hijacking attacks can result in account compromises by stealing one-time passcodes sent over SMS.

A cryptocurrency investor is suing AT&T for \$224 million, alleging he lost \$24 million in virtual currency after the carrier failed to stop two separate attacks where his phone number was commandeered by attackers.

See Also: [Preventing an Inside Job: Detection, Technology and People](#)

Michael Terpin, who runs an investment group called Bit Angels and is involved in the cryptocurrency community, is seeking \$24 million in compensatory damages and \$200 million in punitive damages, according to the [lawsuit](#), which was filed on Wednesday in federal court in Los Angeles.

Terpin was a victim of two SIM hijacking attacks, which are sometimes referred to as SIM swapping or port-out scams. The attack involves an attacker convincing a mobile provider to move a number to a different SIM card. Many times, the targets of such attackers are those with large holdings of bitcoin and other cryptocurrencies (see [Cryptocurrency Theft: \\$1.1 Billion Stolen in Last 6 Months](#)).



Michael Terpin
@michaelterpin



Somebody needed to sue AT&T for fraud & gross negligence in letting criminals SIM swap. I just did: bit.ly/Terpin-vs-ATT
#bitcoin

4:19 PM - Aug 15, 2018 · Paradise, NV



U.S. Investor Sues AT&T for \$224 Million Ov...
money.usnews.com

113 84 people are talking about this



Attackers can successfully take over someone's phone number by tricking an employee at a carrier that they're the legitimate account holder. In other cases, telecom employees may be crooked and actually be

Exercise 1

User Agent (UA) Choice: embedded browser

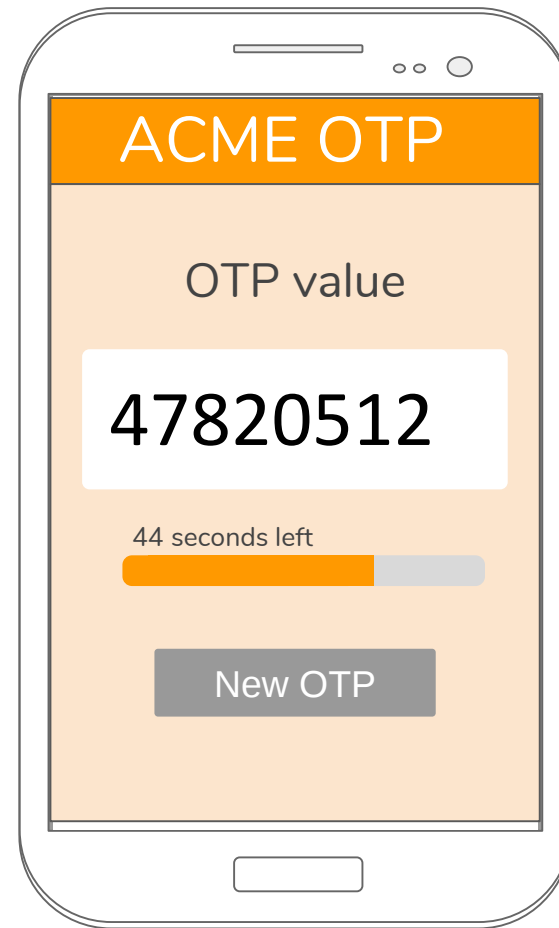
1. How does an embedded browser work?
2. Are there any security issues?
3. What happens to the user experience when accessing multiple apps?



Exercise 2

OTP Choice: app that shows the OTP value

1. What happens to the user experience when accessing a mobile native app?
2. Are there any security issues?
3. List one or more OTP choice alternatives



...doing Exercise 1 and 2...



Exercise 1 (UA Choice): embedded browser

1. How does an embedded browser work?
2. Are there any security issues?
3. What happens to the user experience when accessing multiple apps?

Exercise 2 (OTP Choice): app that shows the OTP value

1. What happens to the user experience when accessing a mobile native app?
2. Are there any security issues?
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Exercise 1: Answer 1 - definition

User Agent (UA) Choice: embedded browser



“a user-agent hosted inside the native app itself (such as via a web-view), with which the app has control over to the extent it is capable of accessing the cookie storage and/or modifying the page content”

Exercise 1: Answer 2 - security

User Agent (UA) Choice: embedded browser

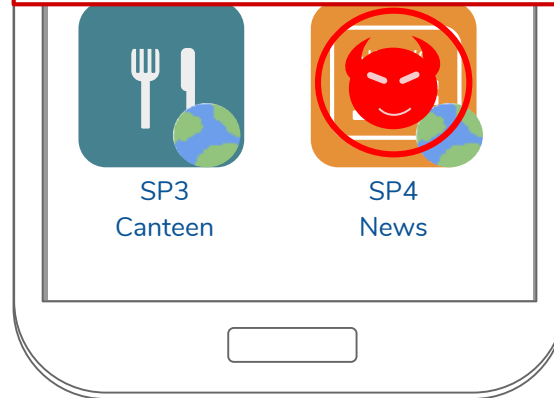


Security

Impact: the attacker can access other SP apps as the user

SP4 News adds some javascript to read user's credentials

```
webView.evaluateJavascript(  
    "(function() { return  
document.getElementById('password').value; }) ();",  
    new ValueCallback<String>() {  
        @Override public void onReceiveValue(String s) {  
            Log.d("WebViewField", s);  
        }  
    }  
));
```



Exercise 1: Answer 3 - usability

User Agent (UA) Choice: embedded browser



Impact: the attacker can access other SP apps as the user



IdP

OAuth Working Group. OAuth 2.0 for Native Apps. <https://tools.ietf.org/html/draft-ietf-oauth-native-apps-09>.

T. Luo, H. Hao, W. Du, Y. Wang, and H. Yin, "Attacks on WebView in the Android system," in *Proceedings of the Annual Computer Security Applications Conference*. ACM, 2011, pp. 343–352.

Exercise 2: Answer 1 - usability

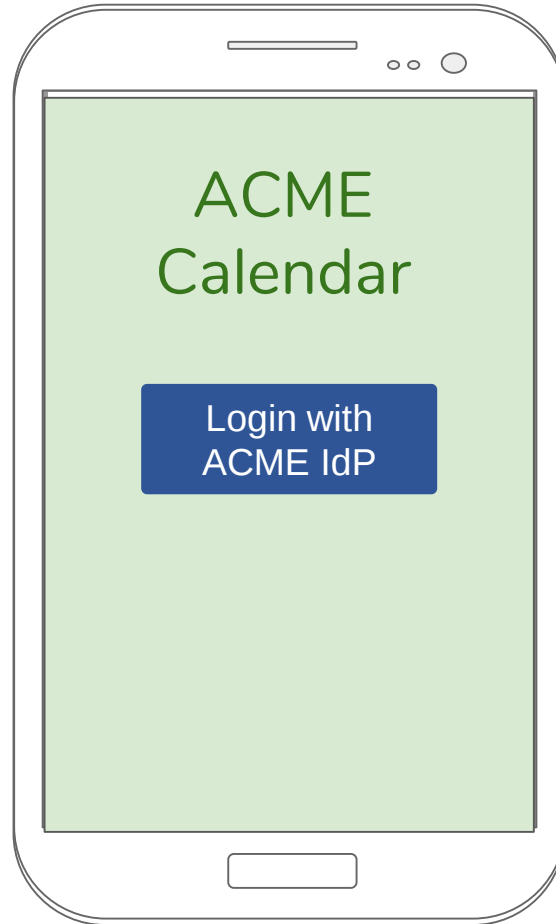
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

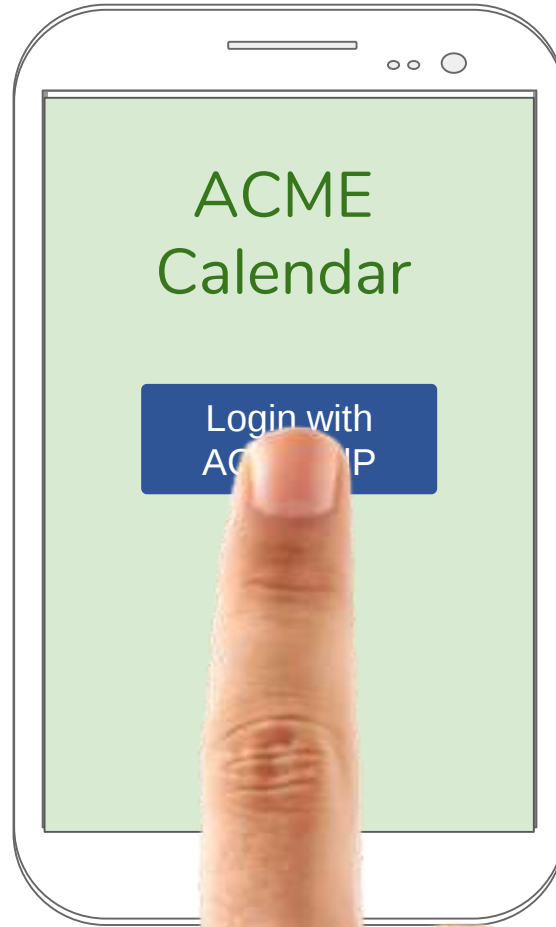
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

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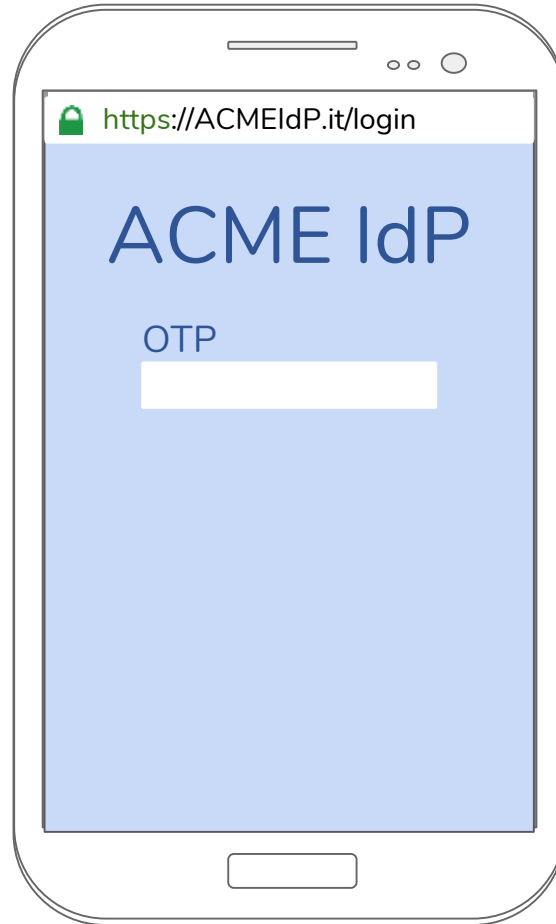
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Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

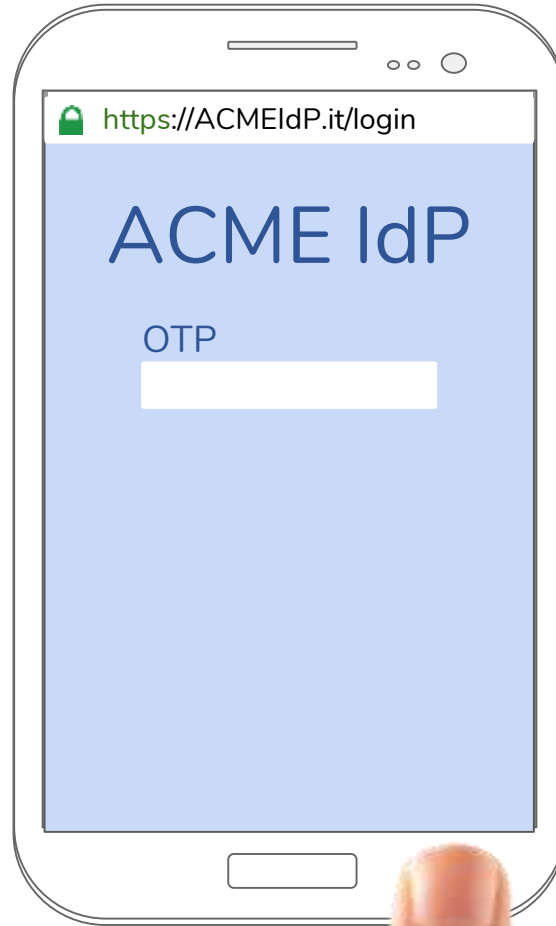
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

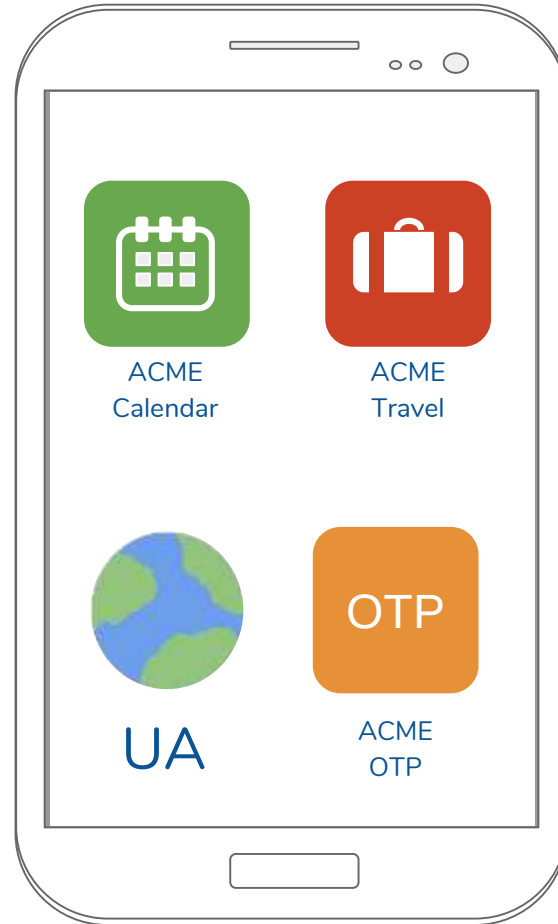
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

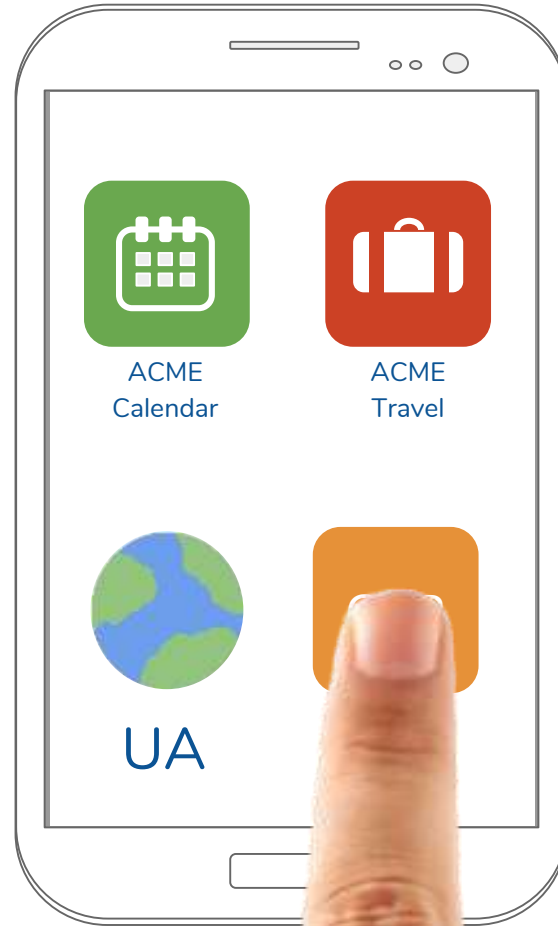
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

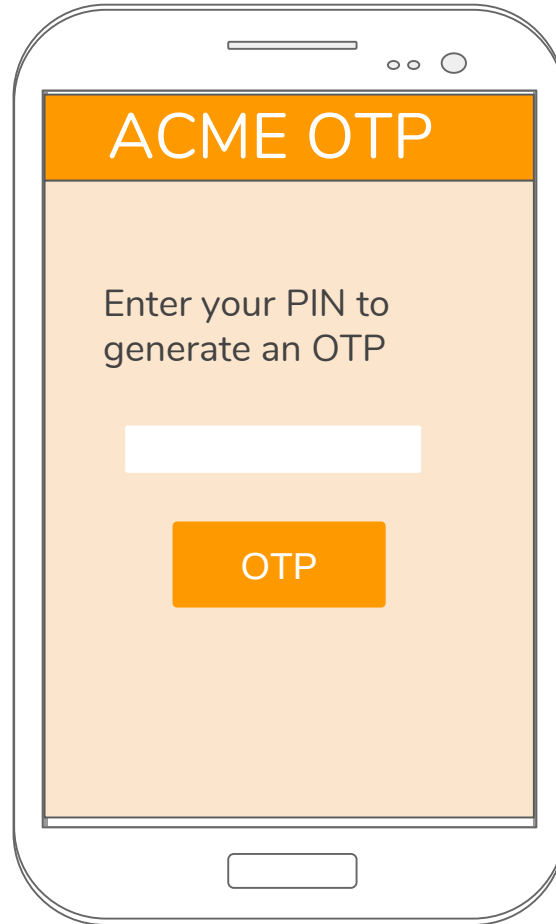
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

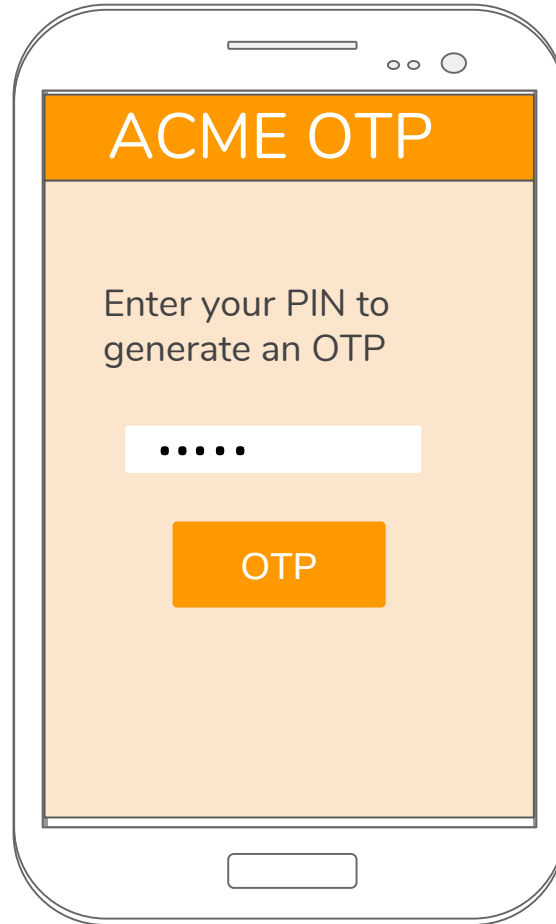
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

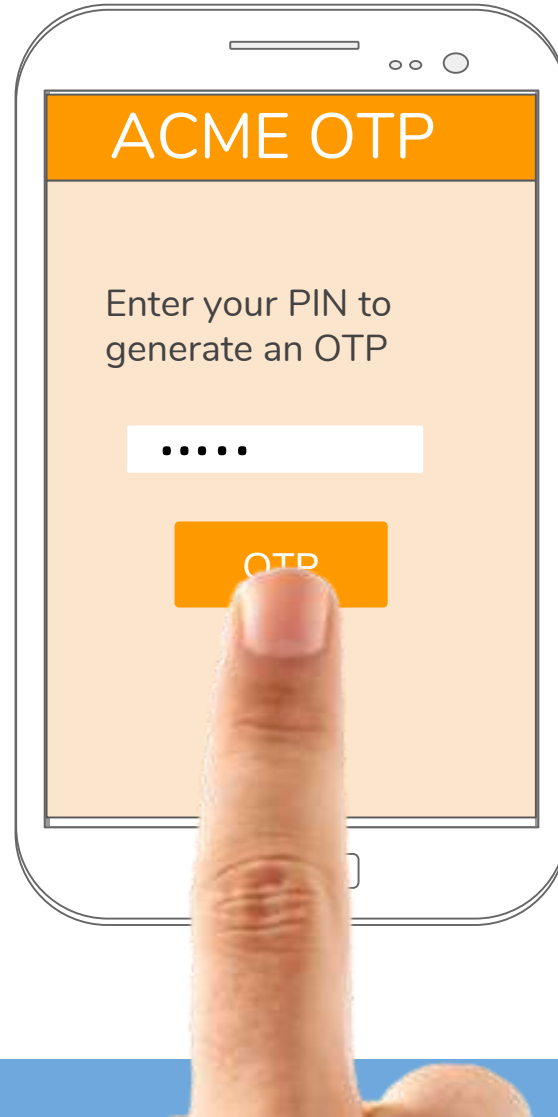
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

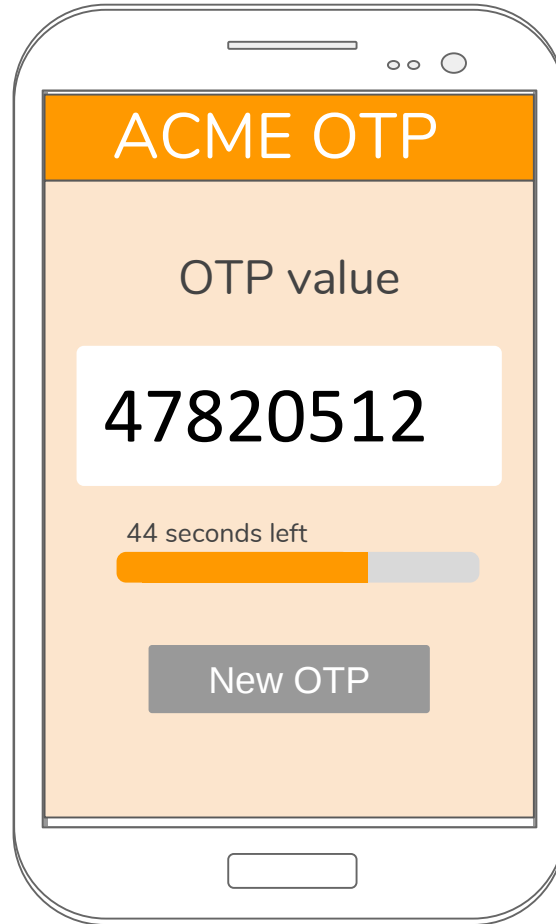
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

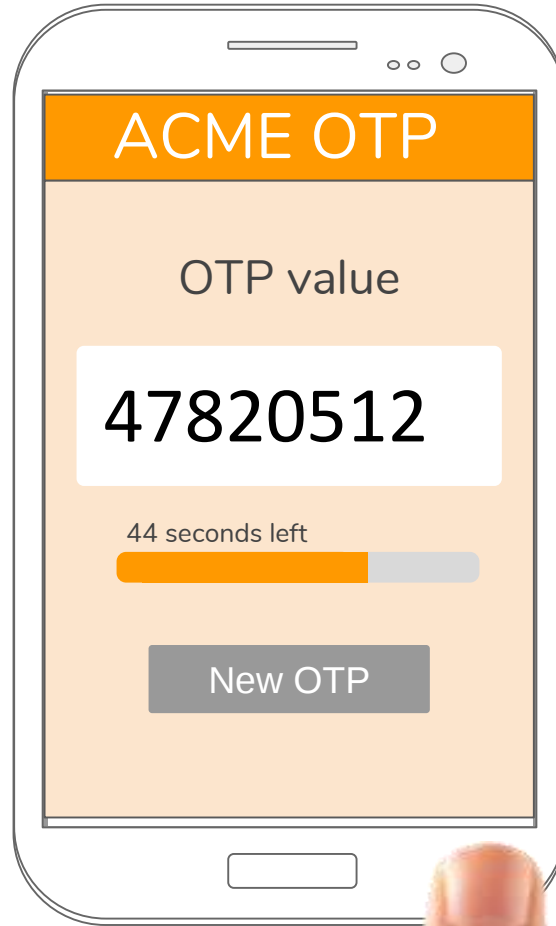
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

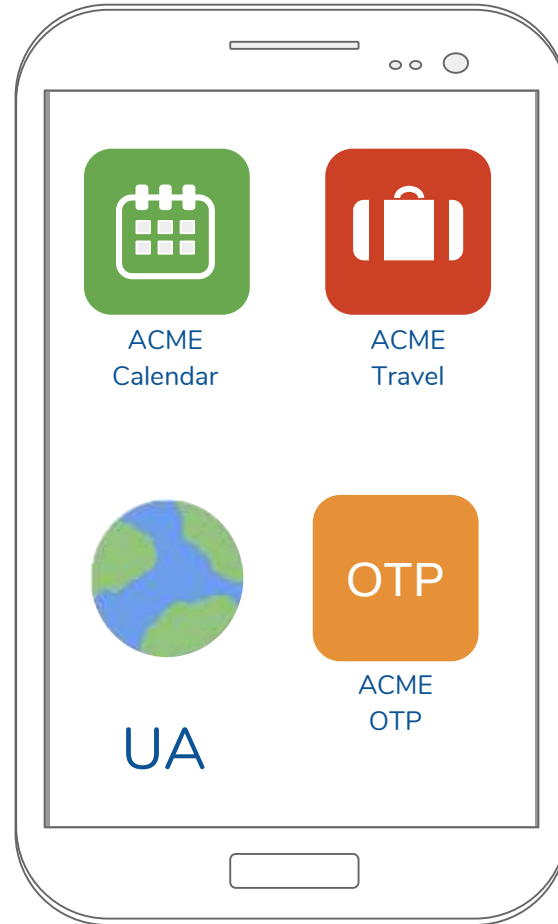
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

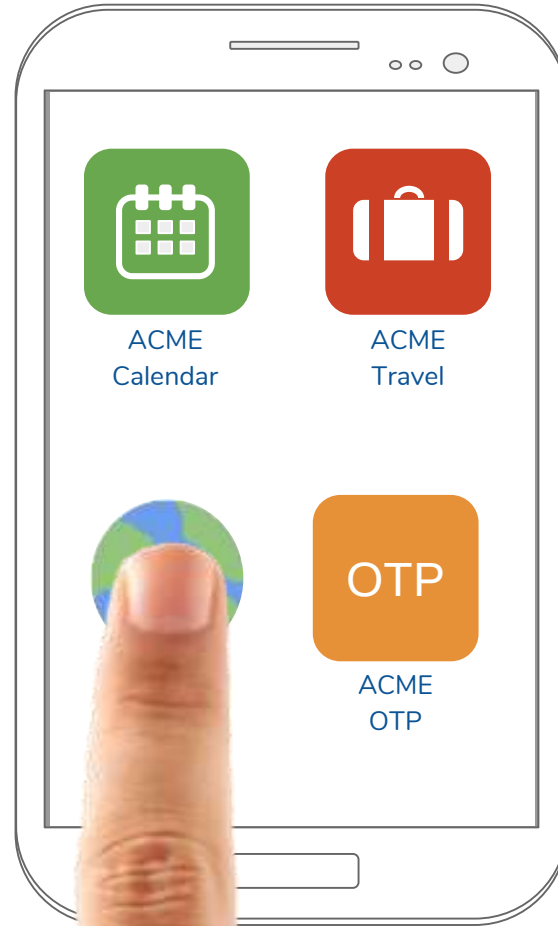
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

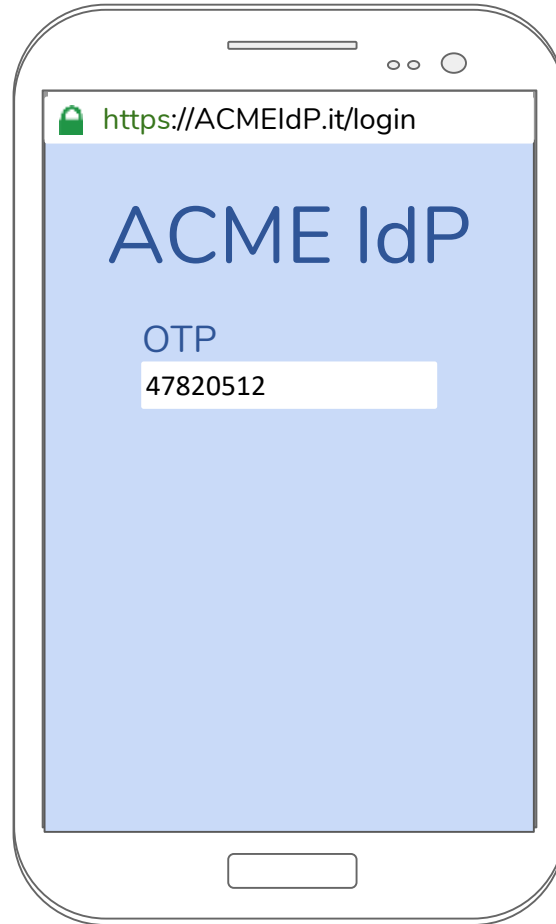
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 1 - usability

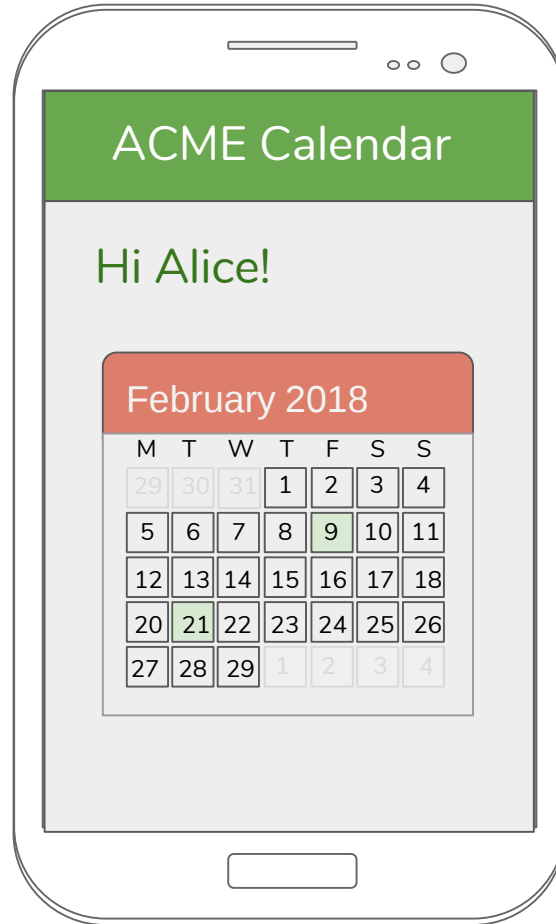
OTP Choice: app that shows the OTP value



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 2 - usability

OTP Choice: app that shows the OTP value

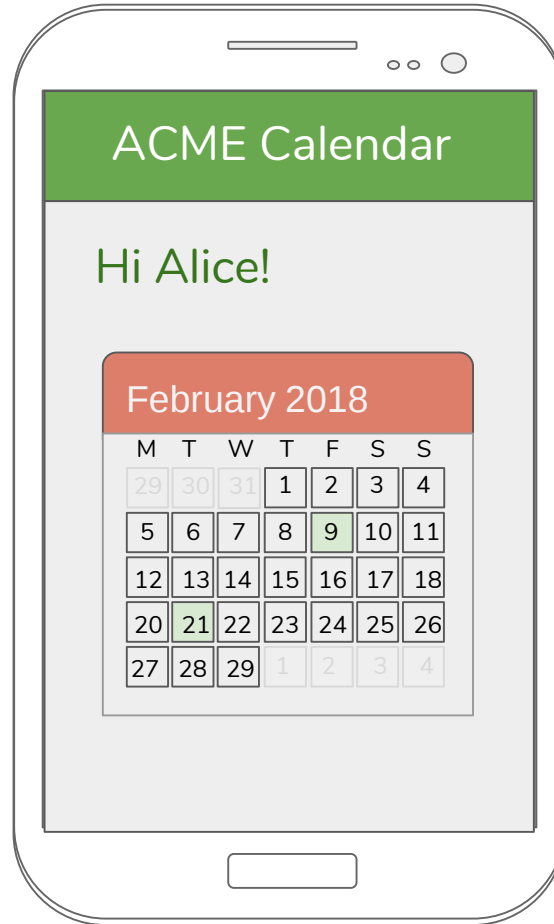


Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 2 - security

OTP Choice: app that shows the OTP value

 IdP of SPID



Security: Copy&Paste



Usability: move from an app to another (burdensome for the user in terms of time and difficulty)

Exercise 2: Answer 3 - alternatives

OTP Choice: app that shows the OTP value

Alternatives:

- OTP app that does not ask the user to enter the OTP; after the PIN input, the OTP value is sent to the IdP in a transparent way
- Use of external OTP generators



Security Card

1	2	3	4	5	6	7	8	9	10
794	536	495	096	555	748	904	565	125	401
11	12	13	14	15	16	17	18	19	20
295	325	137	107	404	820	040	599	605	013
21	22	23	24	25	26	27	28	29	30
839	558	530	171	012	399	510	024	089	548
31	32	33	34	35	36	37	38	39	40
106	486	777	102	962	769	825	140	421	455
41	42	43	44	45	46	47	48	49	50
727	729	444	632	016	526	009	490	549	943



- Introduction and Problem Statement



Question 1: Mobile vs Browser-based Authentication

- Design Choices: Security and Usability Problems



Exercise 1: embedded browser *Exercise 2:* OTP displayed on the screen

- Methodology Overview: TreC Scenario



Question 2: e-health legal compliance

- Usability Discussion on TreC



Exercise 3: TreC activation phase

- Conclusions and On-going/Future Work



Question 3: Pros & Cons of our methodology and TreC solution

Question 1bis: Mobile vs Browser-based Authentication

Design for an IdM Solution



We provide:

- a **reference model *mID(OTP)*** for mobile authentication and SSO solutions
- a **methodology** to assist the designer in the customization of *mID(OTP)* and in the analysis of its security and usability

Reference Model - *mID(OTP)*

- *mID(OTP)* is inspired to:
 - a rational reconstruction of Facebook solution (UA=app), and
 - an analysis of OAuth for native app (UA=browser)



- the *OTP* generation approaches: Time-based *OTP* (*TOTP*) and Challenge-Response

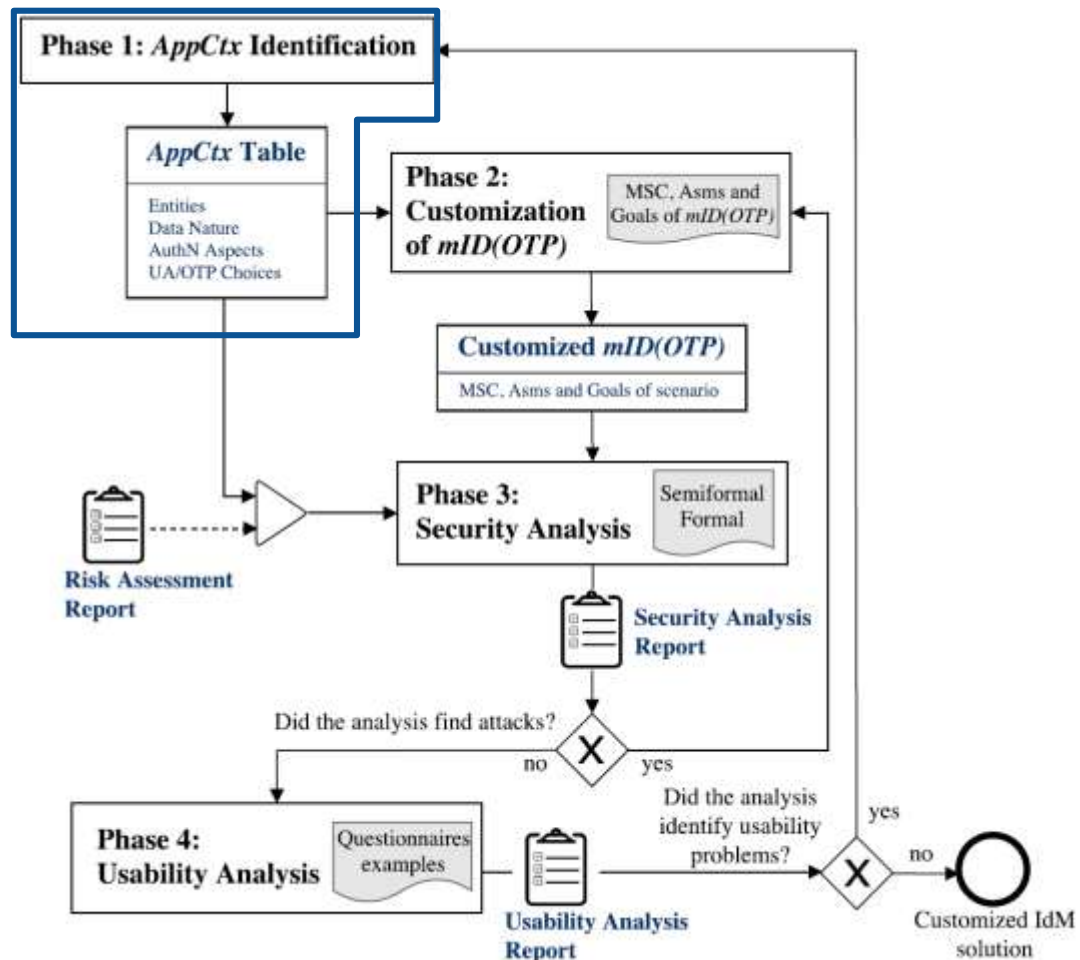
Methodology Overview

1. Application Context

2. Customization of mID(OTP)

3. Security Analysis

4. Usability Analysis



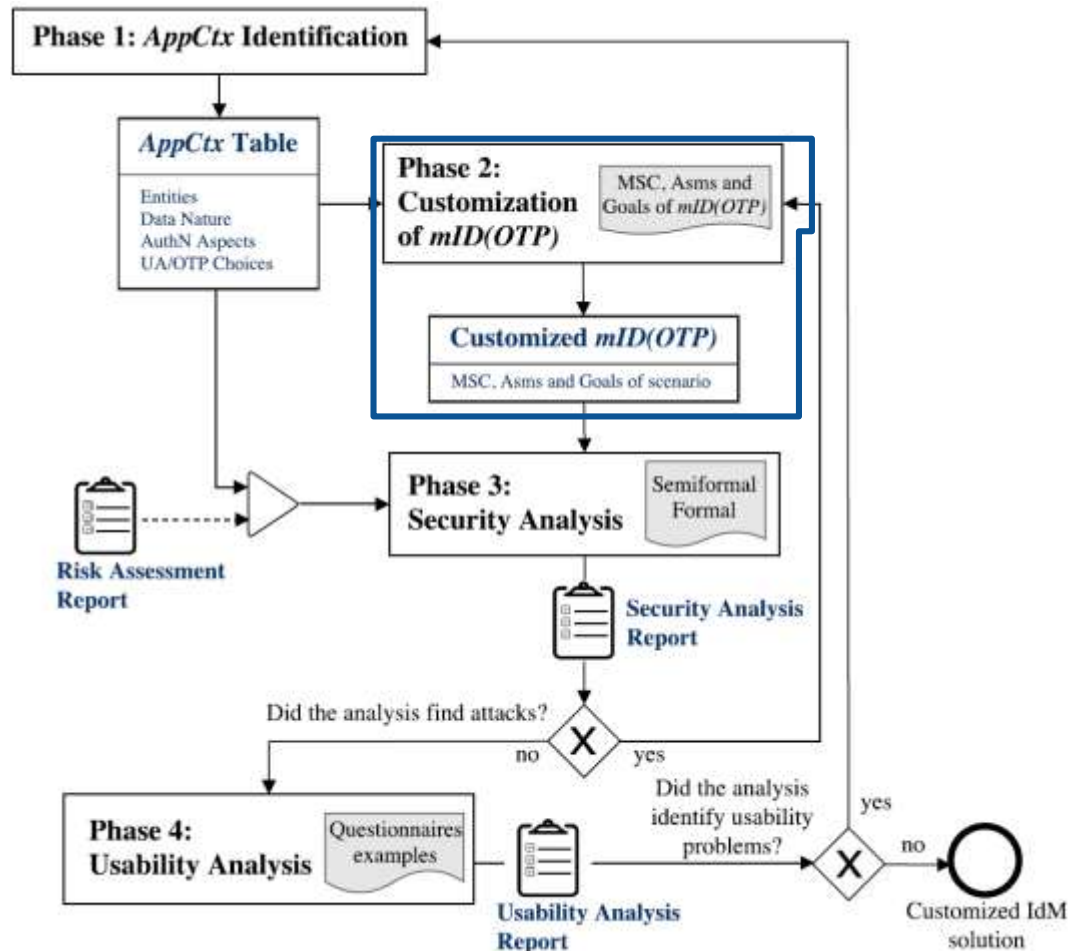
Methodology Overview

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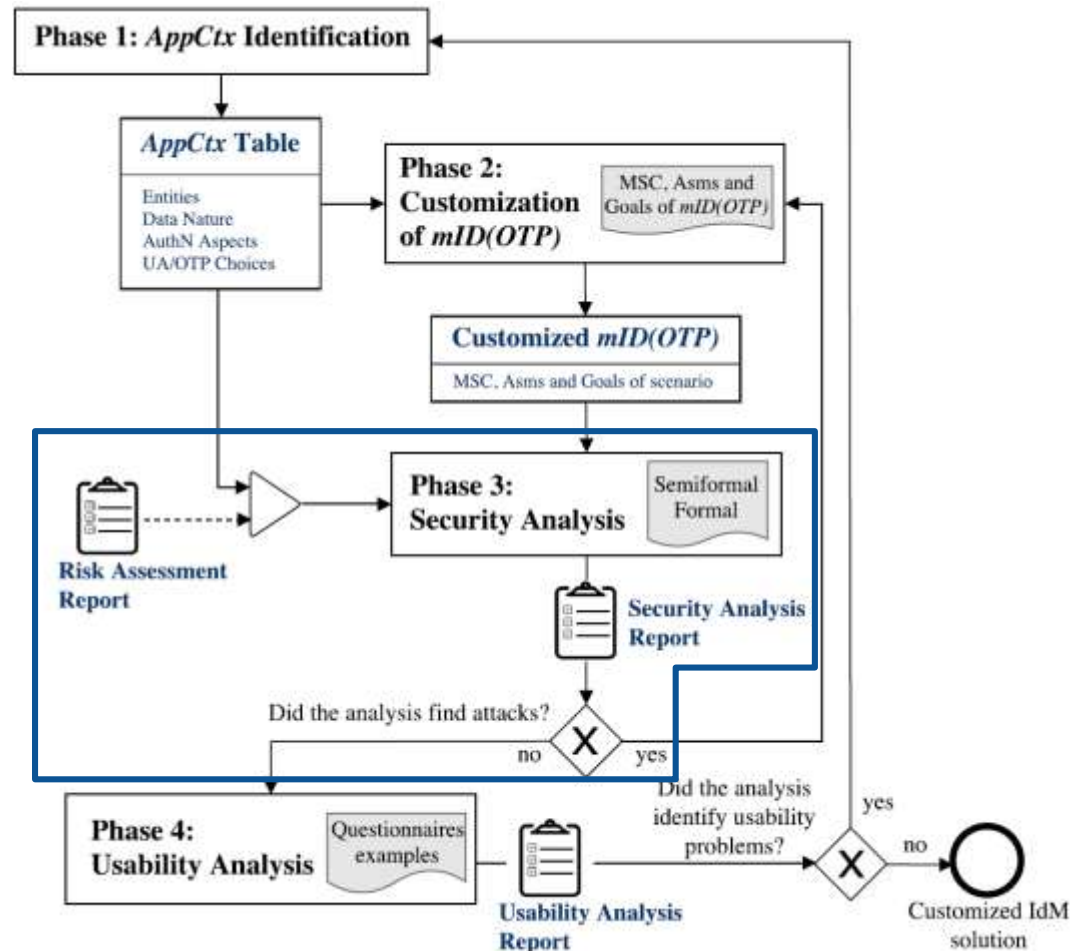
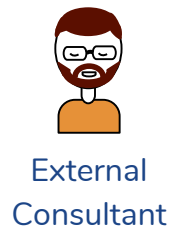
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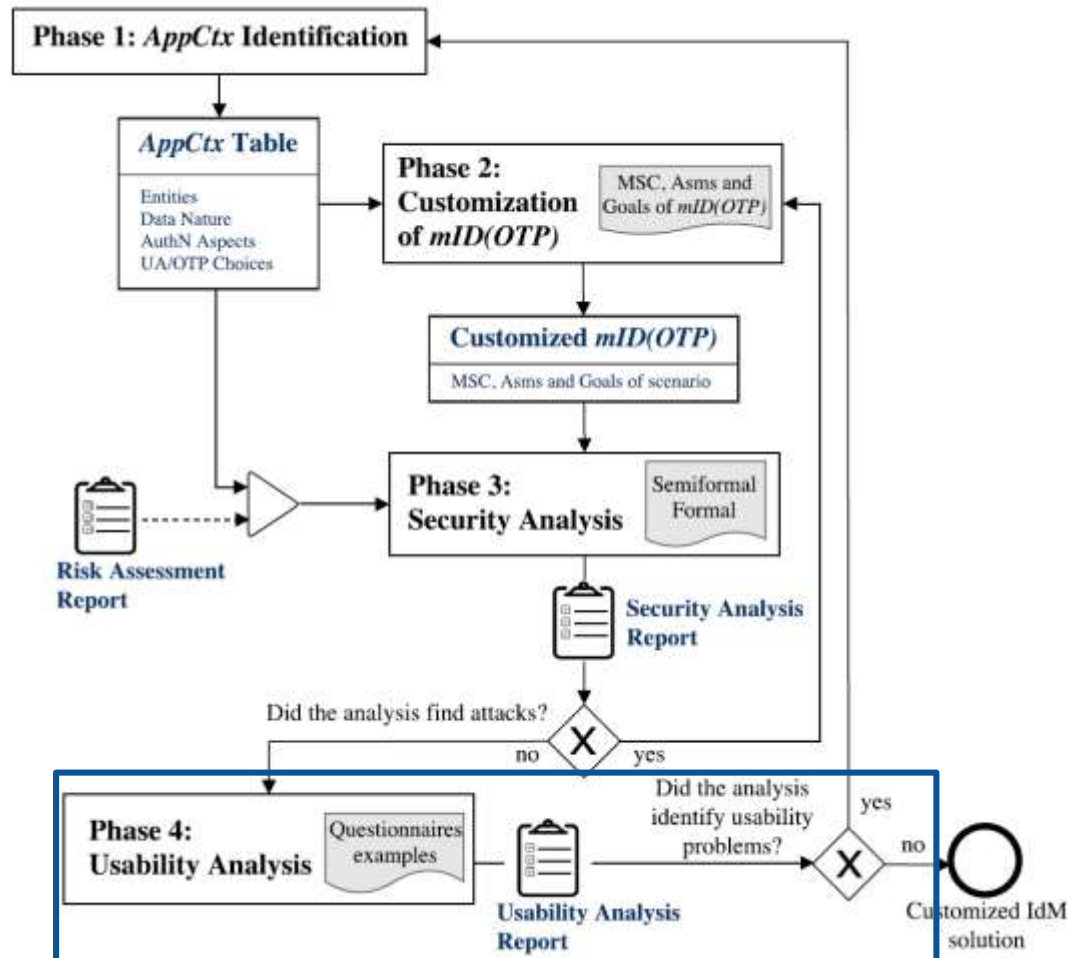
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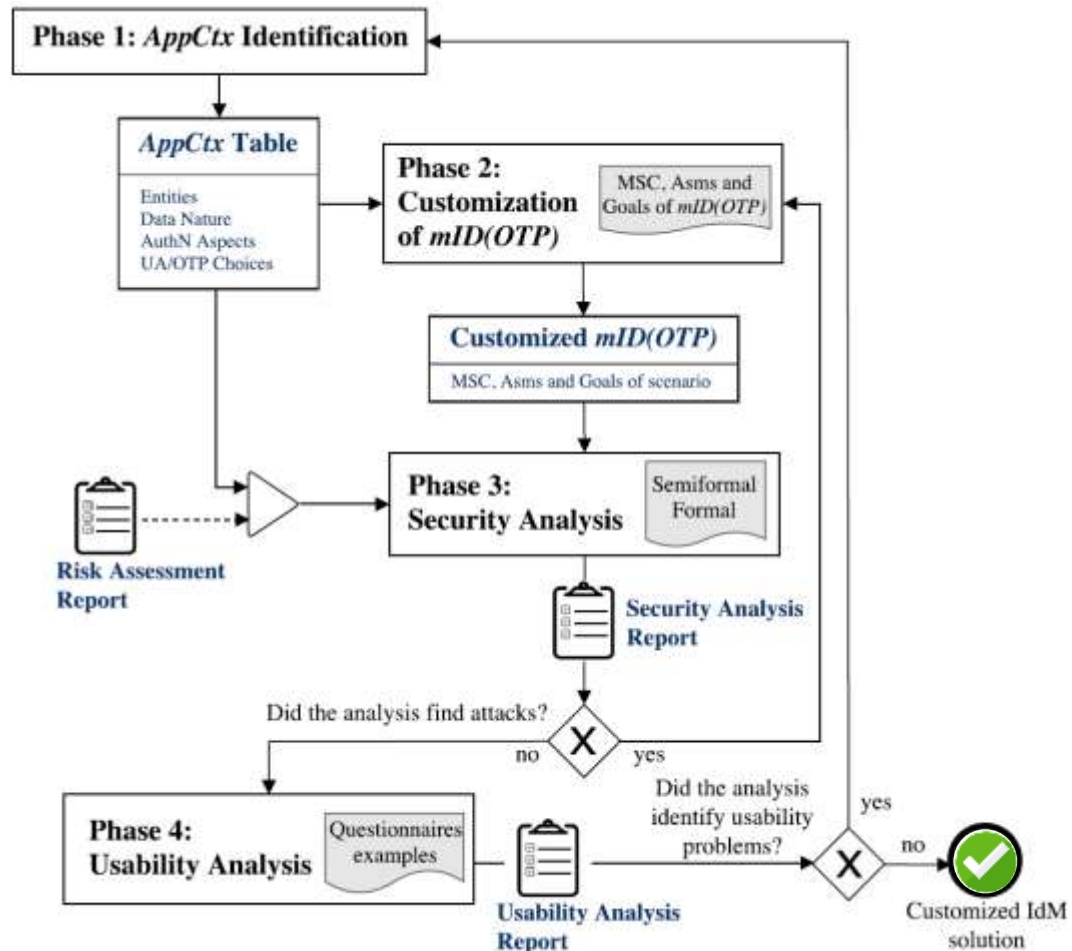
Methodology Overview

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Real-World Scenarios

1. **TreC**: a multi-factor authentication solution with a single sign-on experience for **mobile e-Health applications**.



2. **Smart Community**: a secure delegated access solution in the context of **smart-cities**.



3. **FIDES**: an IdM solution that combines **federation and cross-border** aspects in the context of the European single digital market.



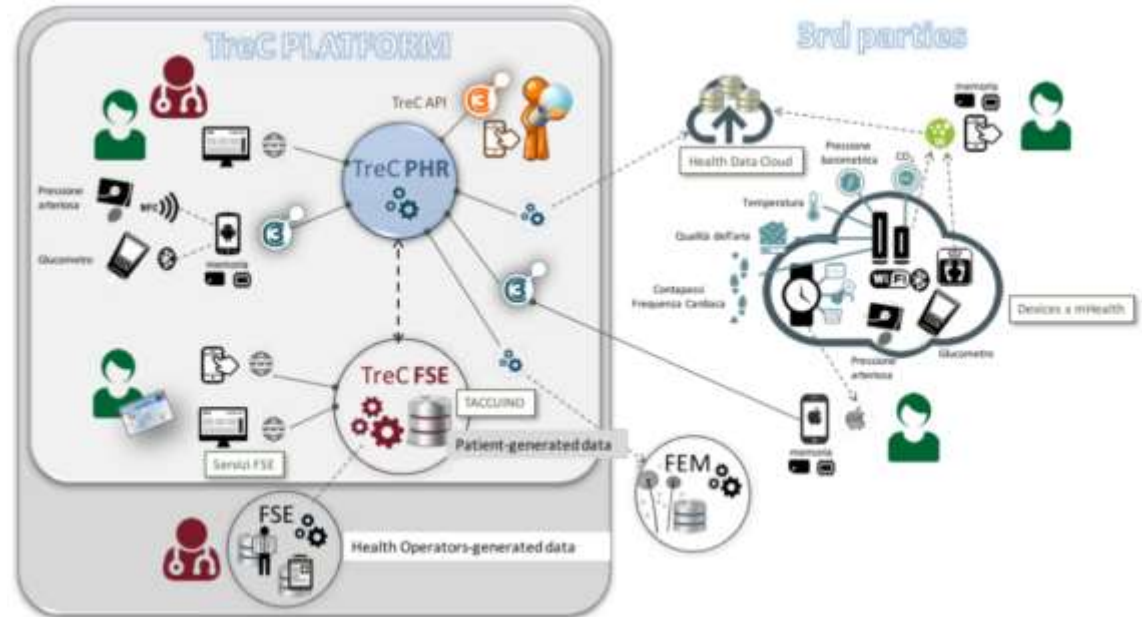
4. **DigiMat-Lab (Istituto Poligrafico e Zecca dello Stato)**: a mobile multi-factor authentication solution that uses the Italian electronic identity card (**CIE 3.0**) as second factor.





TreC (“Cartella Clinica del Cittadino”) is a Citizen-controlled PHR (Personal Health Record) connected to the national EHR (Fascicolo Sanitario Nazionale)

Goal of TreC: empowering citizens to manage their own health and facilitating communications between patients and healthcare professionals and facilities



Subscribers: 81,587



Provincia Autonoma di Trento



Azienda Provinciale
per i Servizi Sanitari
Provincia Autonoma di Trento



FONDAZIONE
BRUNO KESSLER

TreC: Web and Mobile apps



TreC
Apps



Self-management

Remote monitoring

TreC: Web and Mobile apps



Self-management

Remote monitoring

TreC: Web and Mobile apps



TreC
Apps



Goal: provide a multi-factor authentication solution and a SSO experience for the mobile apps of TreC

Phase 1: Fill AppCtx Table

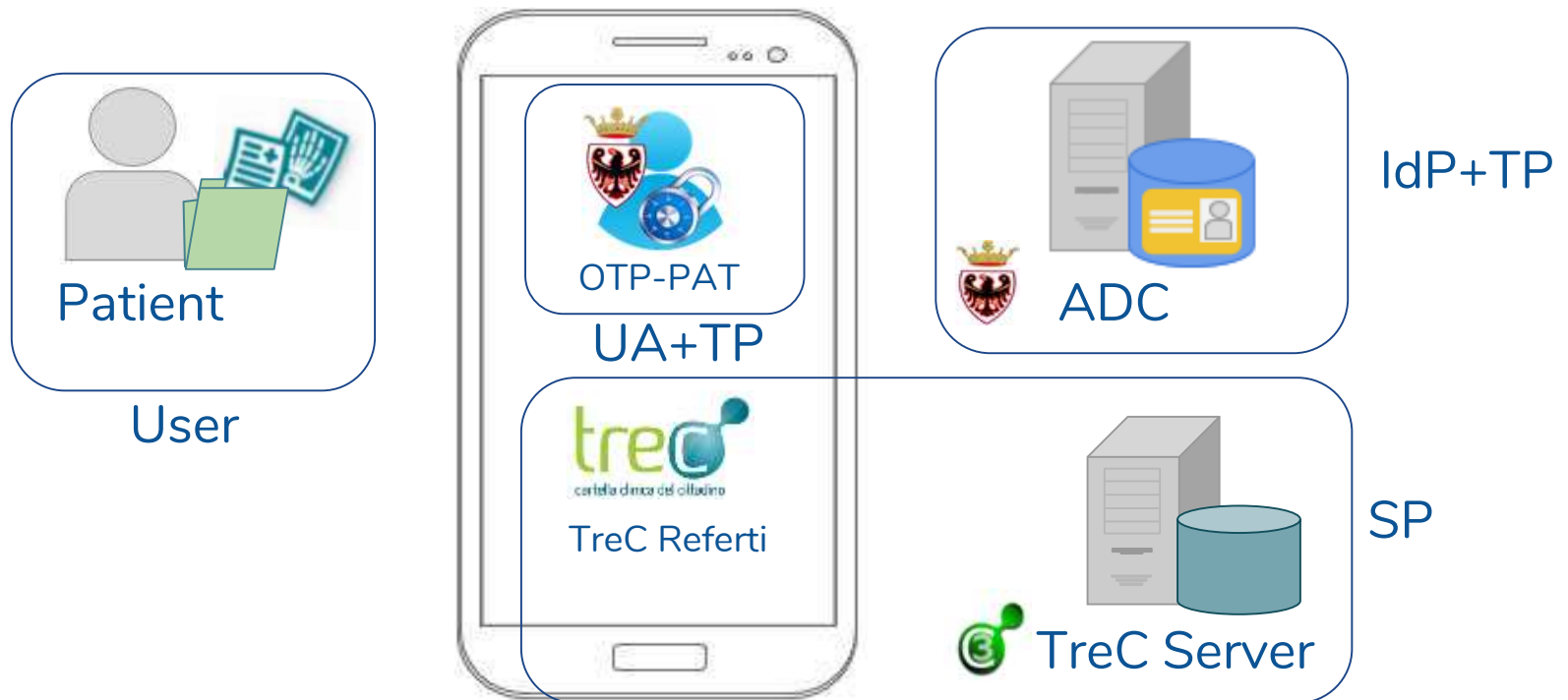
1. Application
Context

2. Customization of
mID(OTP)

3. Security
Analysis

4. Usability
Analysis

Entities	User $\rightarrow$ Patient; SP _{app} $\rightarrow$ TreC Referti; SP _S $\rightarrow$ TreC; UA, TP _{app} $\rightarrow$ OTP-PAT; IdP _S , TP _S $\rightarrow$ ADC;
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Phase 1: Fill AppCtx Table

1. Application
Context

2. Customization of
mID(OTP)

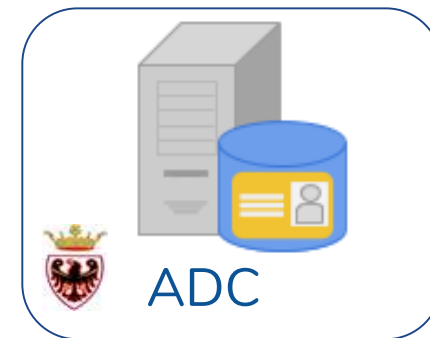
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Analysis

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Analysis

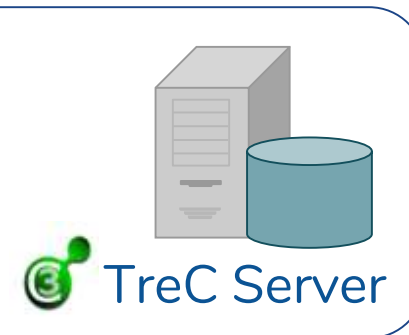
Entities	$User \rightarrow Patient;$ $SP_{app} \rightarrow TreC \text{ Referti}; SP_S \rightarrow TreC;$ $UA, TP_{app} \rightarrow OTP-PAT; IdP_S, TP_S \rightarrow ADC;$
UA choice	☐ Browser ☒ Application



User



ADC



TreC Server

Phase 1: Fill AppCtx Table

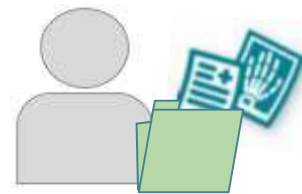
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Context

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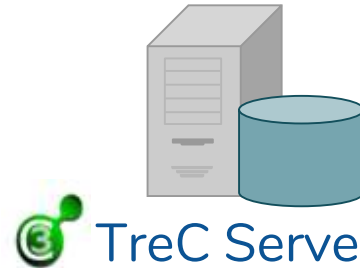
Data Nature	☐ anonymous ☒ personal ☒ sensitive
AuthN Aspects	MFA support? ☒ yes ☐ no Session handling? ☒ yes ☐ no
OTP choice	☒ TOTP ☐ CR ☐ other



Patient



ADC



TreC Server

Italian Legal Aspects: e-Health data

- The legal aspects related to **privacy** are covered by the “Personal Data Protection Code” (legislative Decree no. 196/2003) and its Annex B (Technical Specifications Concerning Minimum Security Measures).

<https://www.garanteprivacy.it/documents/10160/2012405/Personal+Data+Protection+Code+-+Legislat.+Decree+no.196+of+30+June+2003.pdf>

“data controllers shall be required to adopt the minimum security measures in order to ensure a minimum level of personal data protection”

- In case of **public administration**, the CAD (Codice dell'Amministrazione Digitale - D.Lgs.n. 82/3005) must be followed.

<http://www.altalex.com/documents/codici-altalex/2014/06/20/codice-dell-amministrazione-digitale>



Carta Provinciale dei Servizi

- Italian national eID scheme (SPID)**
SPID 2 (LoA3 of ISO-IEC 29115) for PHR

<https://www.spid.gov.it/>



AgID Agenzia per
l'Italia Digitale



5 min left

Which legal obligations do you have to follow when dealing with e-health data in your country?



AppCtx Table - TreC

Entities	User → Patient; SP _{app} → TreC Referti; SP _S → TreC; UA, TP _{app} → OTP-PAT; IdP _S , TP _S → ADC;
UA choice	☐ Browser ☒ Application
Data Nature	☐ anonymous ☒ personal ☒ sensitive
AuthN Aspects	MFA support? ☒ yes ☐ no Session handling? ☒ yes ☐ no
OTP choice	☒ TOTP ☐ CR ☐ other

Phase 2

Phase 2: Customization

1. Application Context

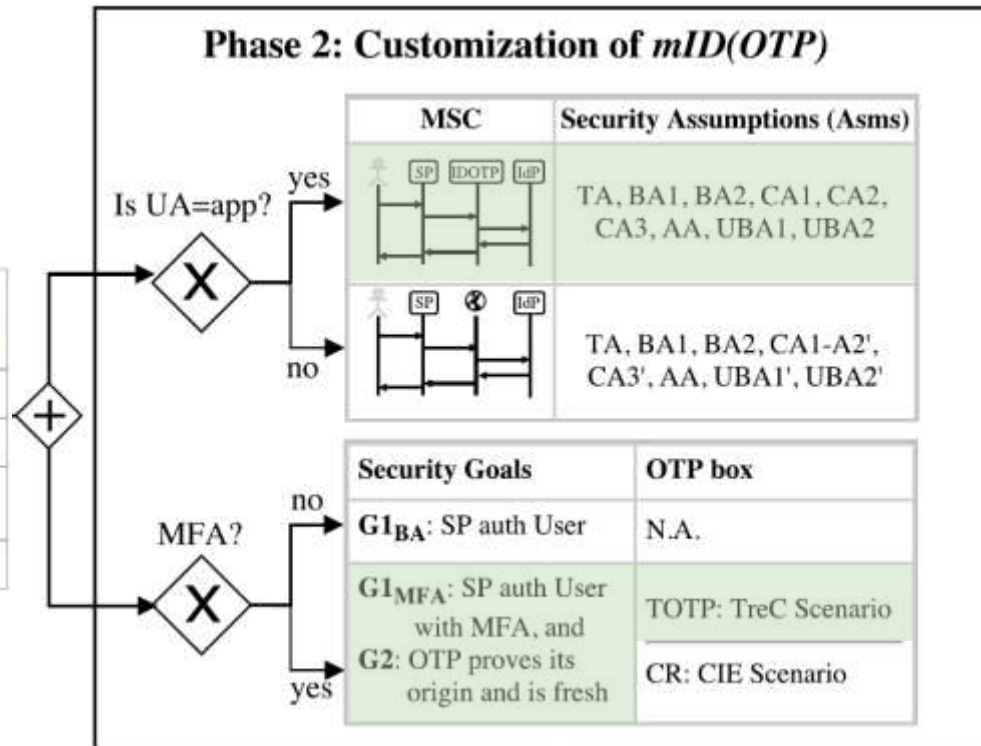
2. Customization of mID(OTP)

3. Security Analysis

4. Usability Analysis

AppCtx Table - TreC

Entities	User → Patient; SP → TreC Referti; SP → TreC; UA, TP _{app} → OTP-PAT; IdP _{SP} , TP _S → ADC;
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Phase 2: Customization

1. Application Context

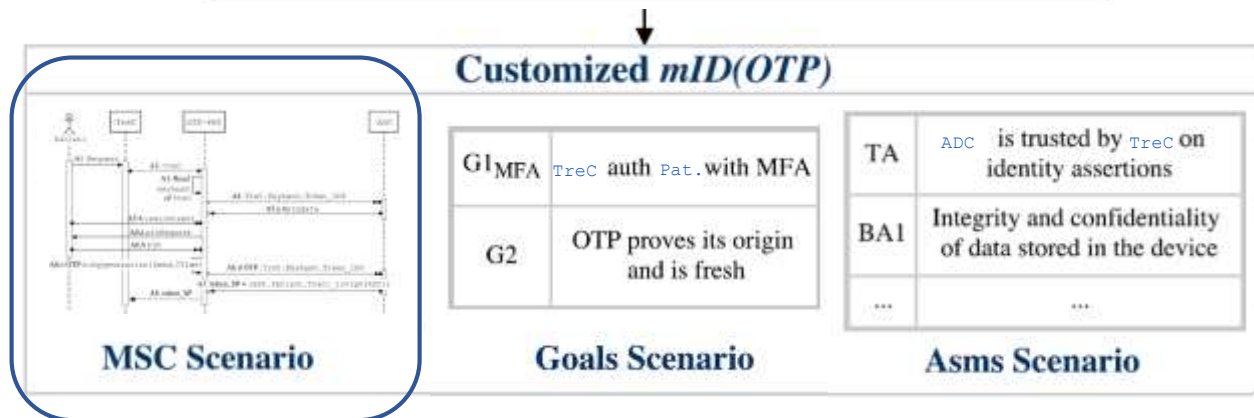
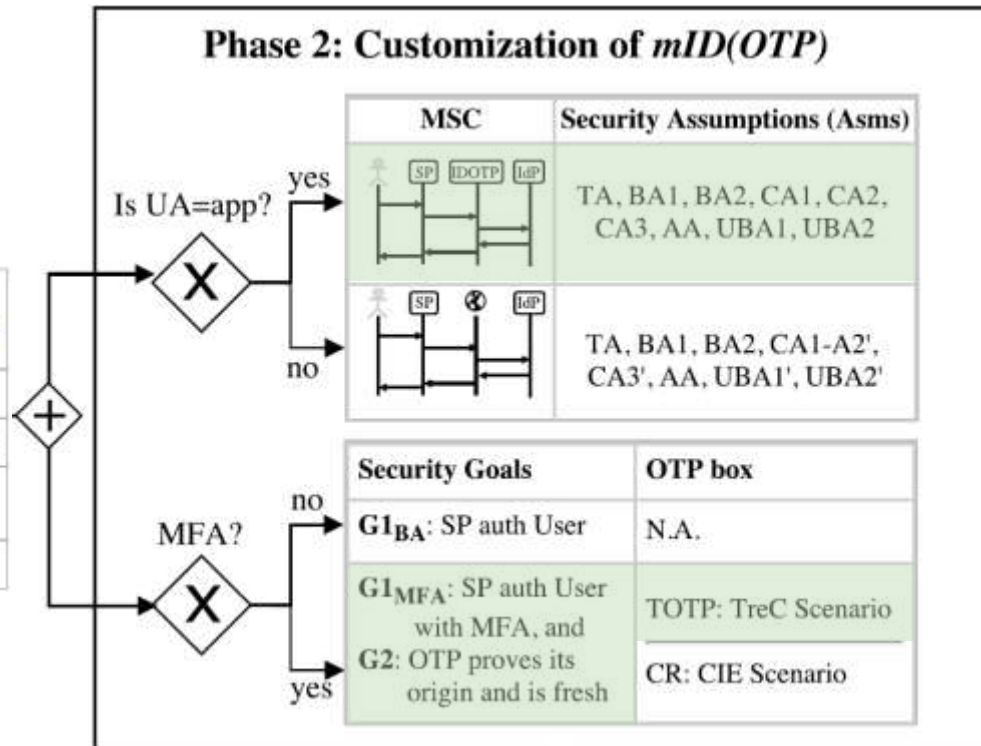
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AppCtx Table - TreC

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UA choice	☐ Browser ☒ Application
Data Nature	☐ anonymous ☒ personal ☒ sensitive
AuthN Aspects	MFA support? ☒ yes ☐ no Session handling? ☒ yes ☐ no
OTP choice	☒ TOTP ☐ CR ☐ other



mID(OTP) requires 3 phases:



Registration: is performed **by the TreC developer** to register the app with ADC. It is performed just **once**.



Activation: is performed **by the Patient** to configure OTP-PAT. It is performed *the first time only*.



Exploitation: is performed **every time Patient** accesses TreC

GOAL: registration of TreC with ADC



TreC dev has to provide some information, such as the app package name and the certificate fingerprint ([key_hash](#)) of the app.



Client App Registration

Package Name*:

Key Hash*:

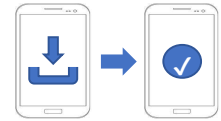
App Name:

App Logo:

Enter a Logo URL

[key_hash](#) is a digest of the le CERT.RSA, that contains the public key of the developer, the signature of the app package (APK) obtained with the private key of the developer and other information about the certificate.

GOAL: enable OTP-PAT to securely interact with ADC.



- 1 Laptop Using a portal made available by ADC, User logs in with CPS and obtains an [activation_code](#).



Gestione credenziali di accesso

Da oggi sono disponibili nuovi meccanismi di accesso che ti consentono di utilizzare in mobilità i servizi online anche quando non hai con te la tua CPS o stai utilizzando un dispositivo senza lettore.

Per consultare in modo sicuro i servizi online, oltre ad utente e password, dovrai inserire un codice variabile, che puoi ottenere in due modalità: App OTP o Security Card.



Carta Provinciale dei Servizi



Configurazione per One Time Password

Servizio di sincronizzazione dispositivi mobili

[Logout](#)

Gentile _____, benvenuto sul servizio di sincronizzazione dei dispositivi mobili per l'utilizzo di One Time Password nell'accesso ai servizi della Provincia Autonoma di Trento.

Per favore inserisci un codice di 5 caratteri che dovrai inserire anche sul dispositivo mobile per completare la procedura di sincronizzazione.

Ti ricordiamo che hai a disposizione 5 minuti per sincronizzare il tuo dispositivo mobile. Se desideri azzerare le informazioni di sincronizzazione associate ai tuoi dispositivi seleziona l'apposita opzione.

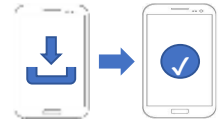
ATTENZIONE: azzerando le informazioni di sincronizzazione tutti i tuoi dispositivi precedentemente sincronizzati non saranno più utilizzabili fino ad una nuova sincronizzazione.

Codice temporaneo:

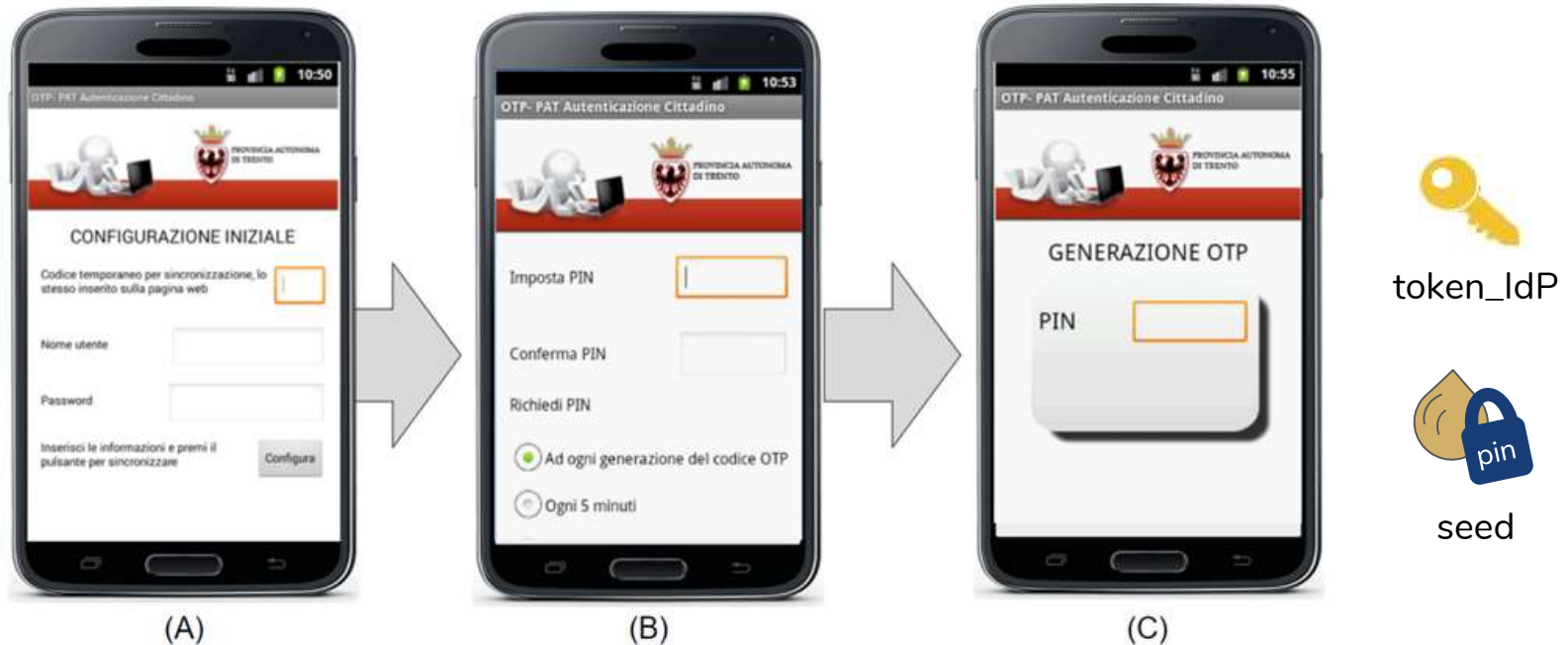
non sono presenti sincronizzazioni precedenti

[Invia](#)

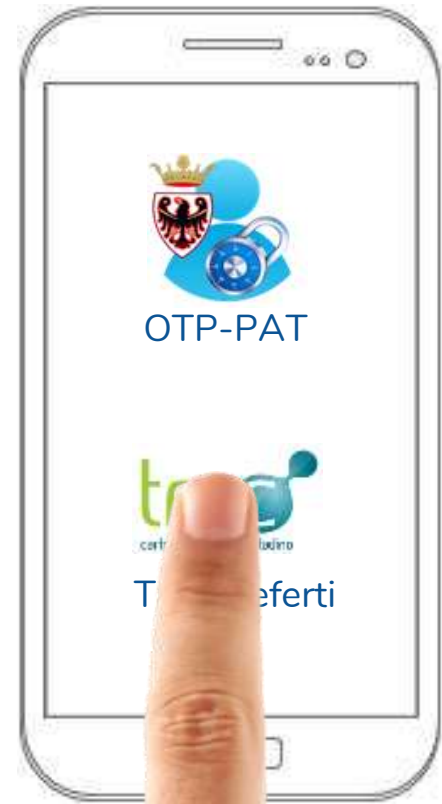
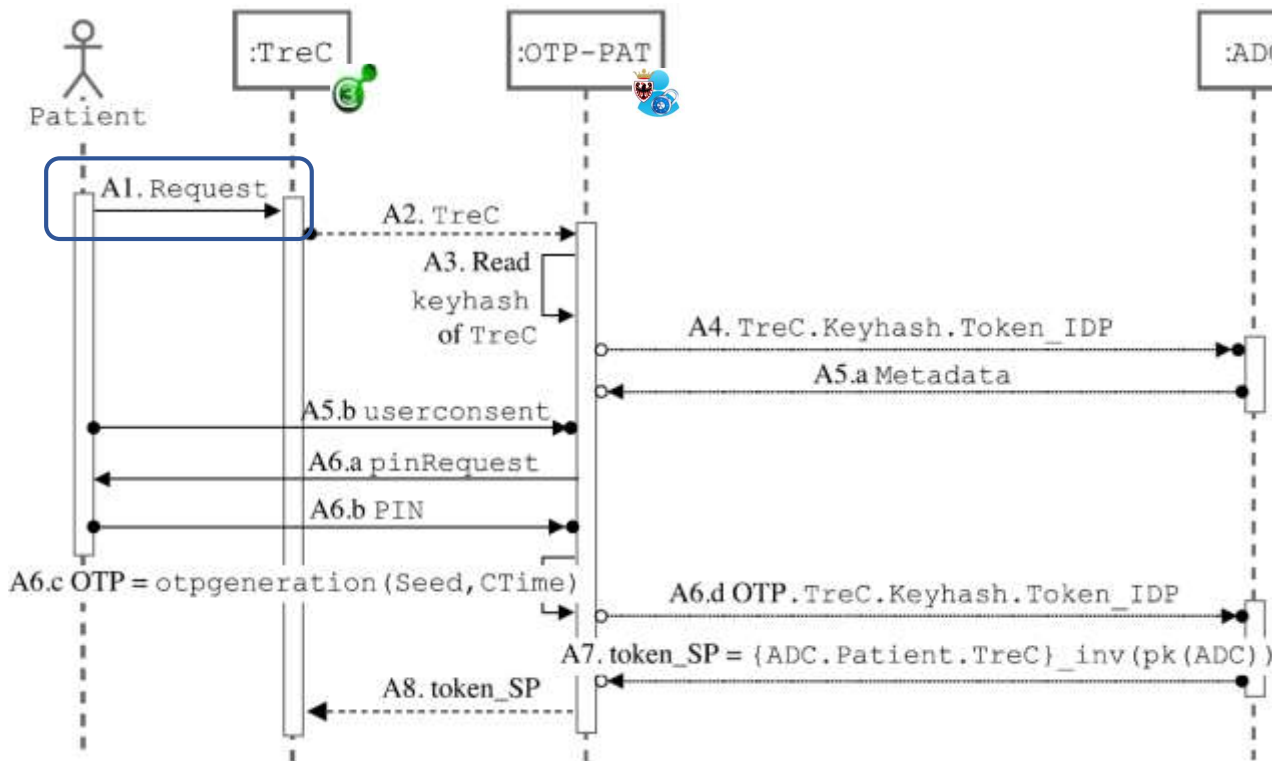
GOAL: enable OTP-PAT to securely interact with ADC.



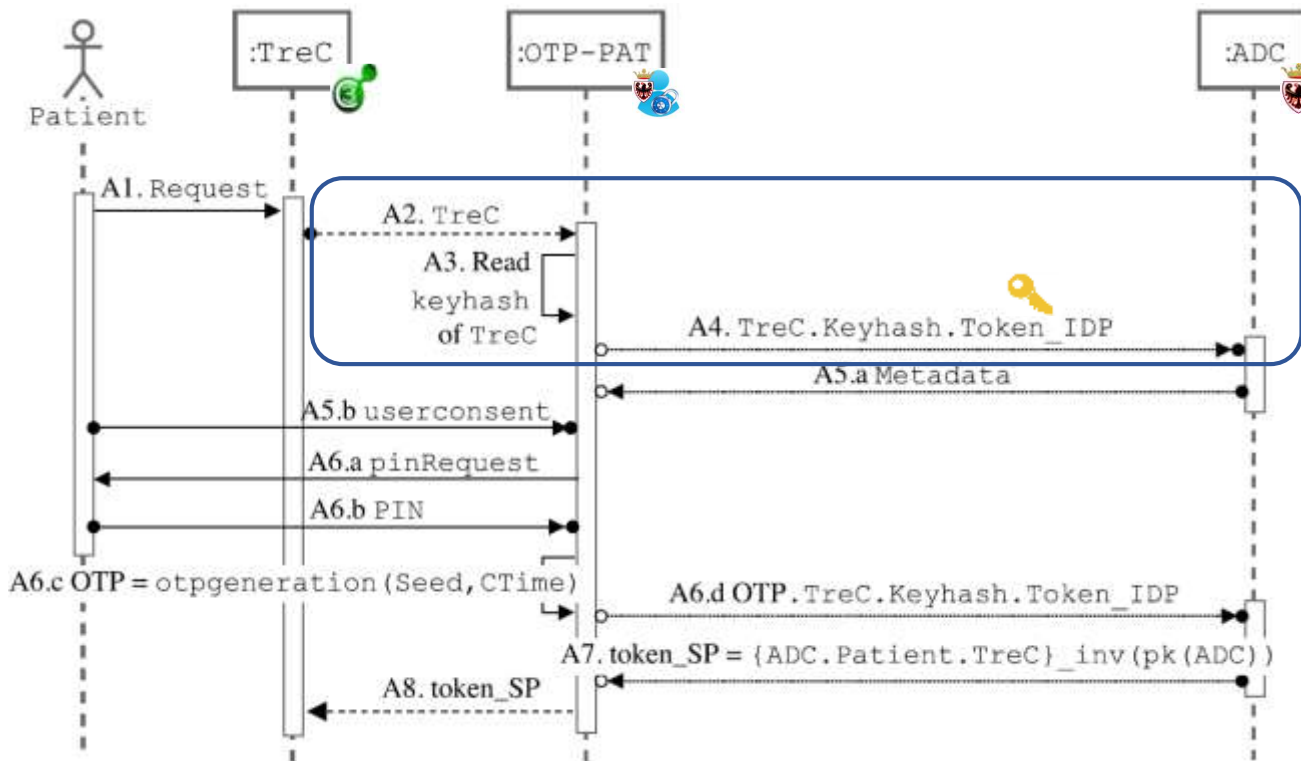
- 1 **Laptop** Using a portal made available by ADC, User logs in with CPS and obtains an [activation_code](#).
- 2 **Mobile** On her mobile, User enters the [activation_code](#) into OTP-PAT and generates her **PIN**



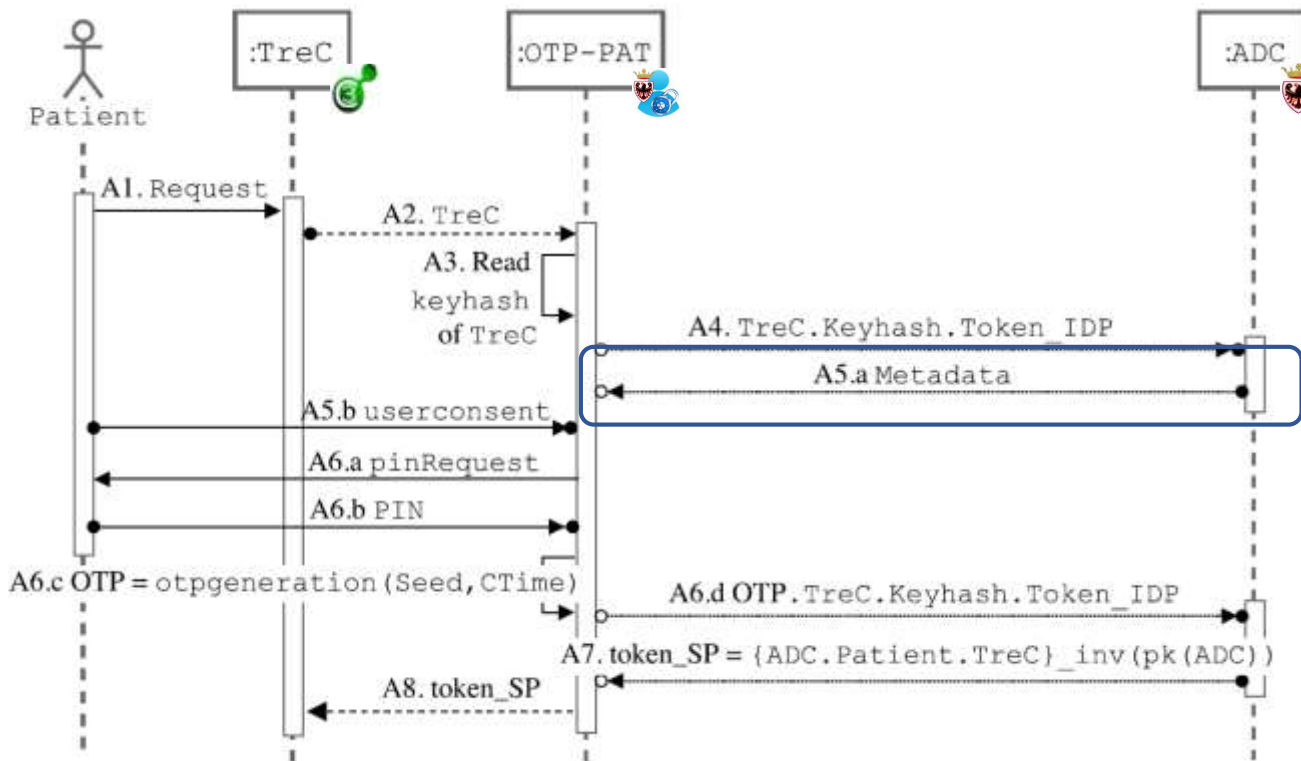
GOAL: user logs in TreC app using the ADC identity



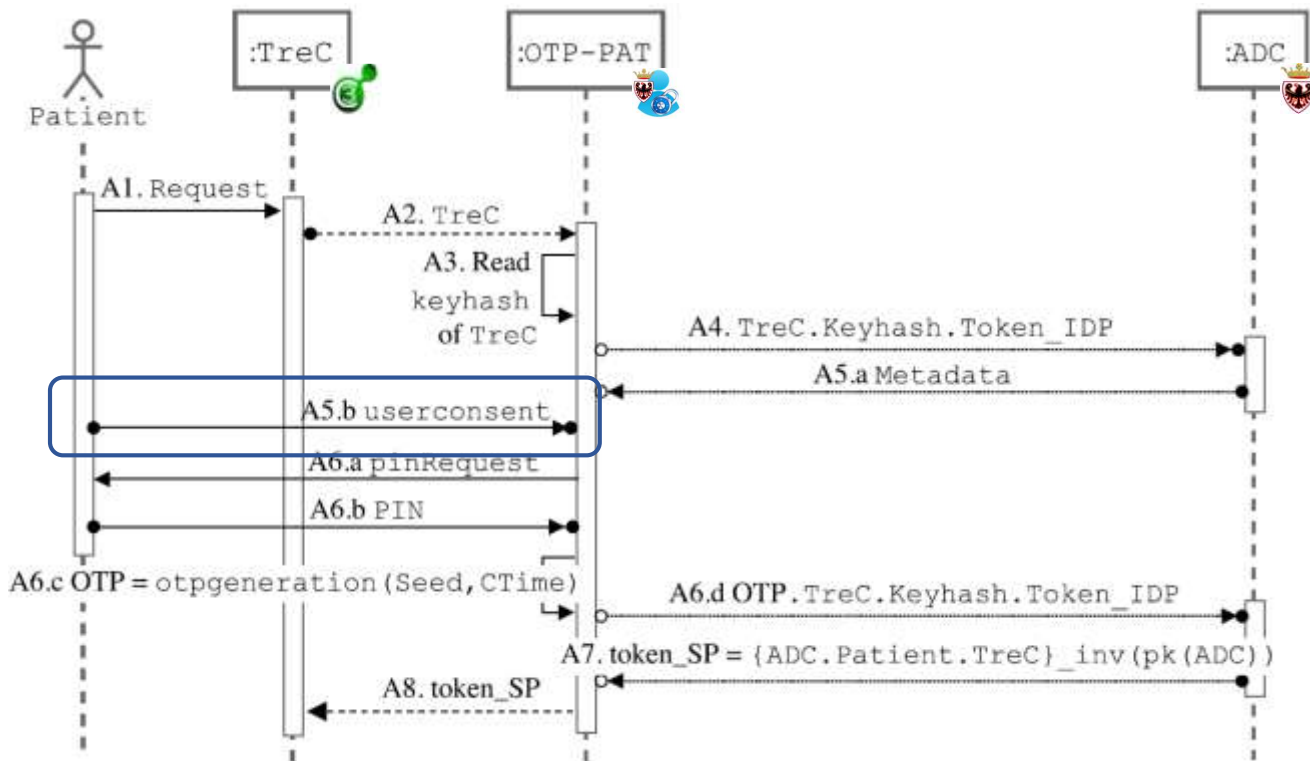
GOAL: user logs in TreC app using the ADC identity



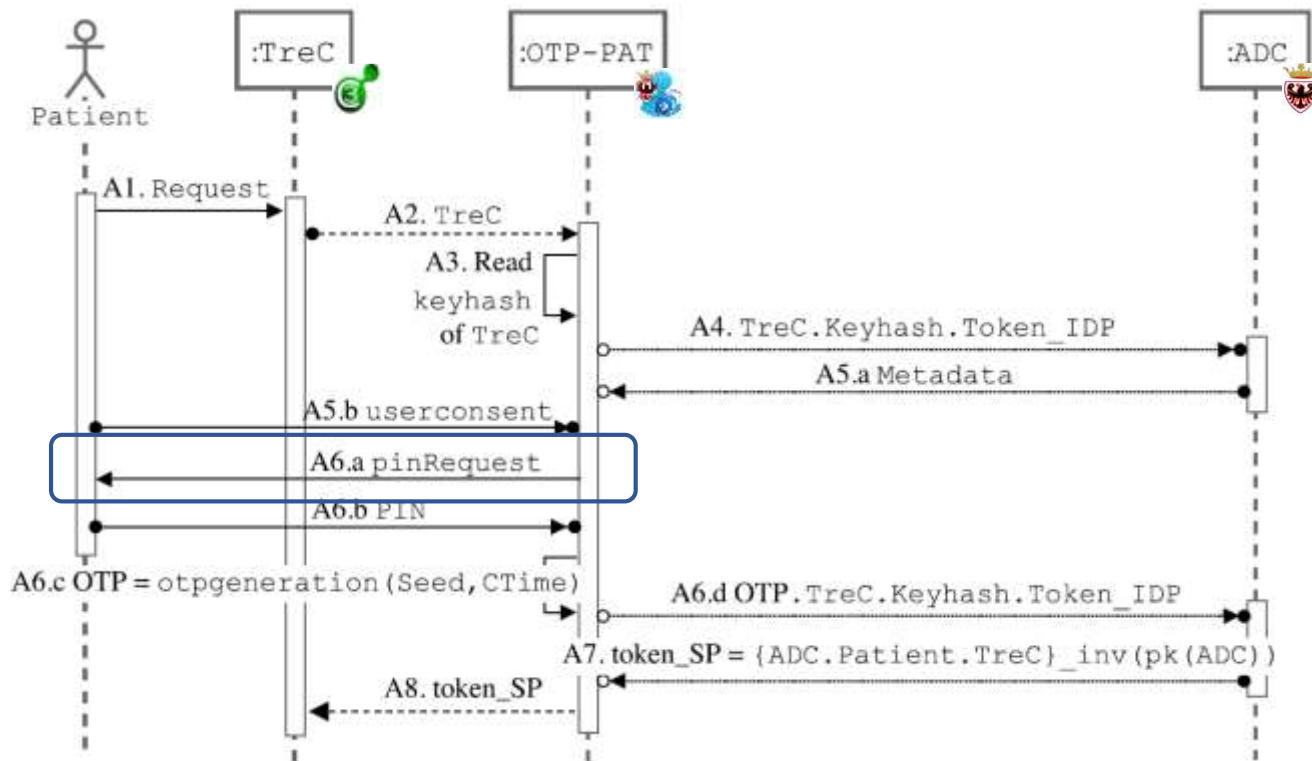
GOAL: user logs in TreC app using the ADC identity



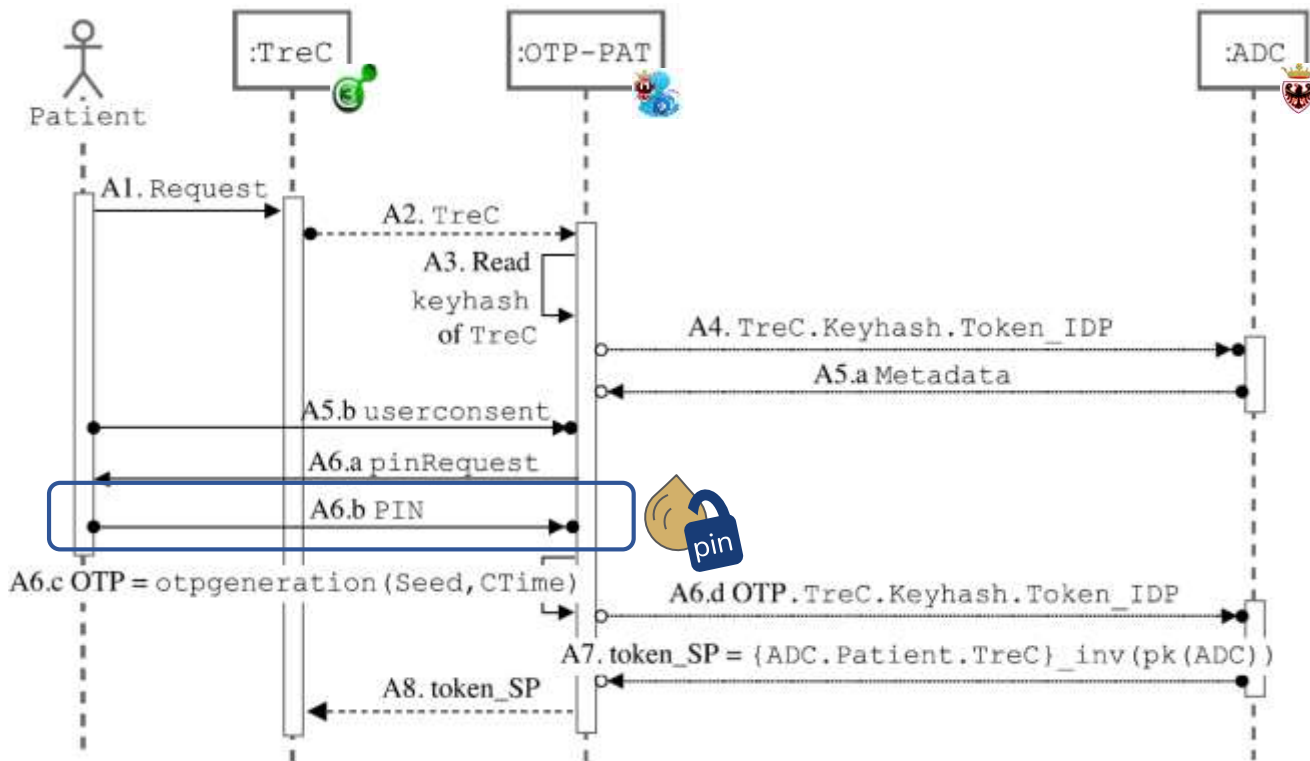
GOAL: user logs in TreC app using the ADC identity



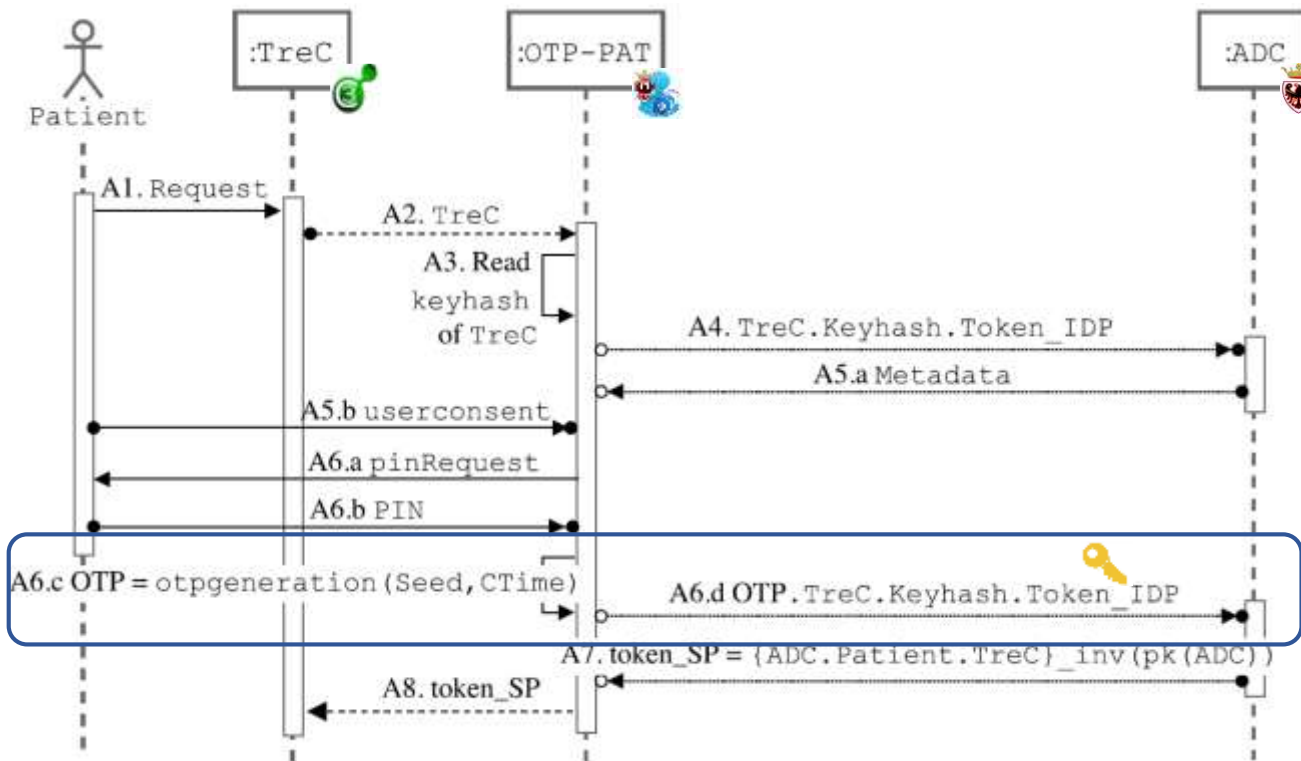
GOAL: user logs in TreC app using the ADC identity



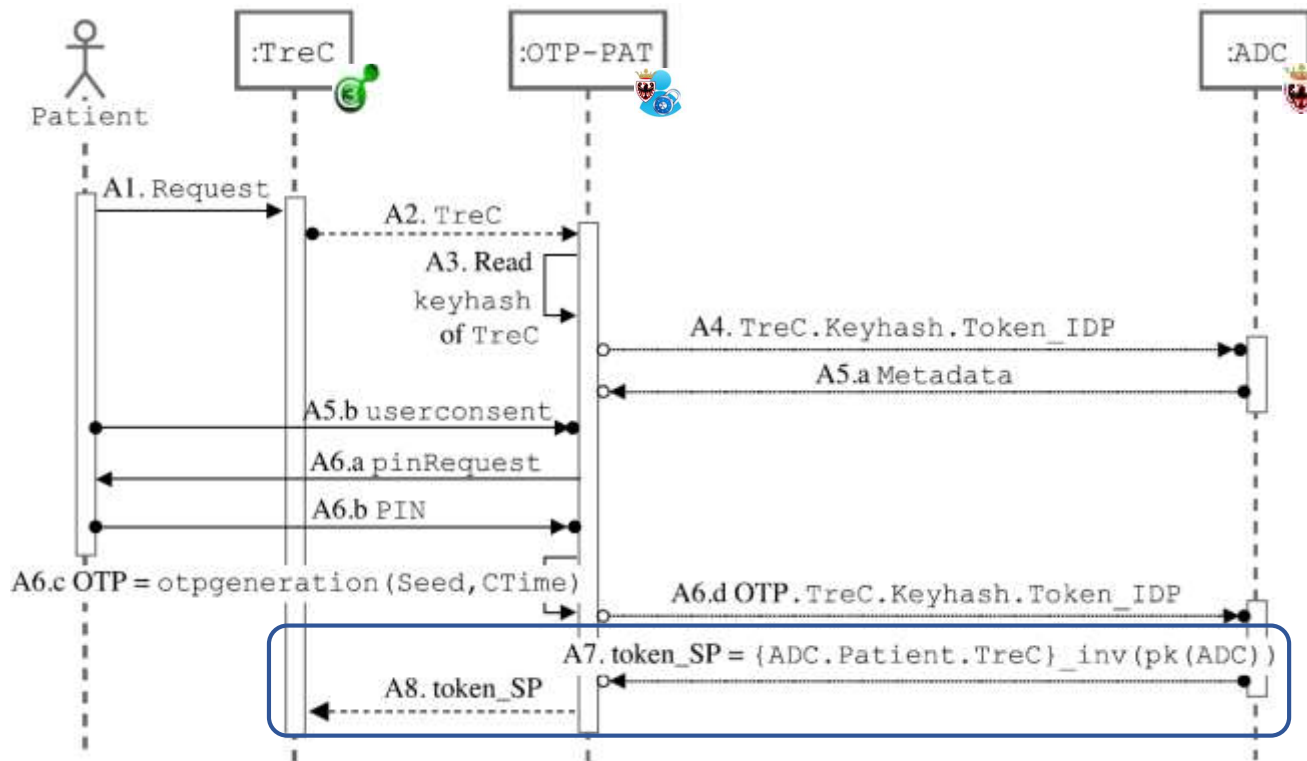
GOAL: user logs in TreC app using the ADC identity



GOAL: user logs in TreC app using the ADC identity

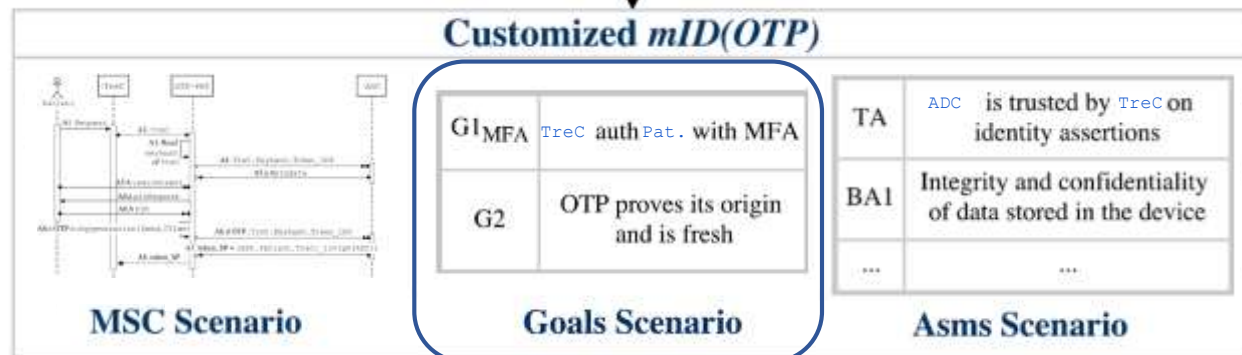
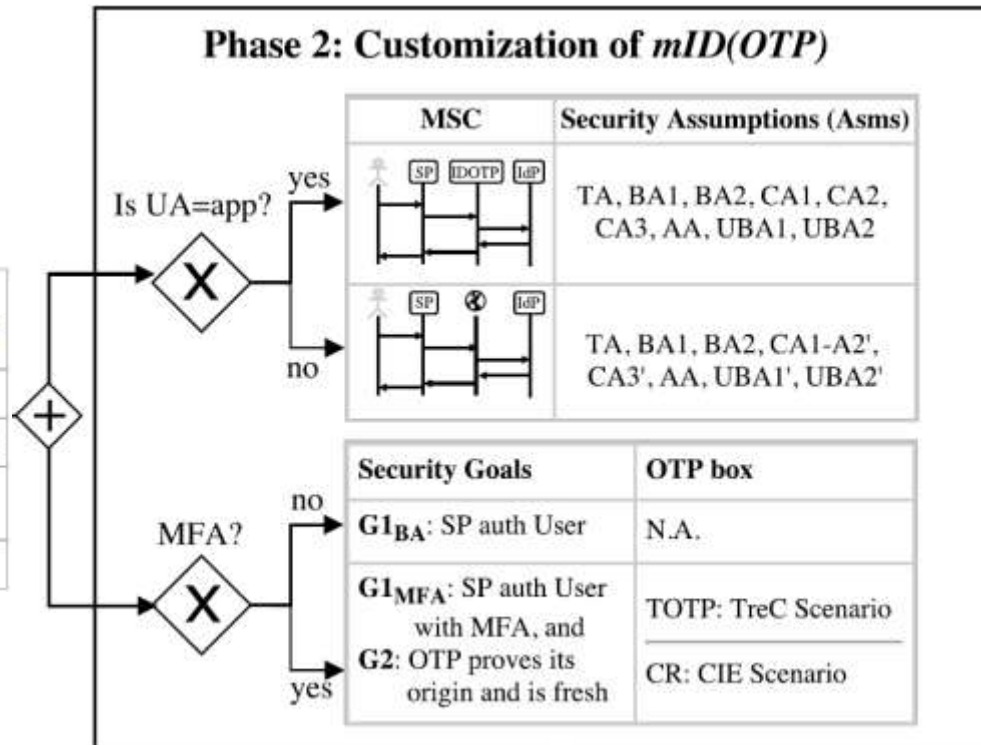


GOAL: user logs in TreC app using the ADC identity



AppCtx Table - TreC

Entities	User → Patient; SP → TreC Referti; SP → TreC; UA, TP _{app} → OTP-PAT; IdP _{SP} , TP _S → ADC;
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Data Nature	☐ anonymous ☒ personal ☒ sensitive
AuthN Aspects	MFA support? ☒ yes ☐ no Session handling? ☒ yes ☐ no
OTP choice	☒ TOTP ☐ CR ☐ other



The TreC solution is a 3 **instance-factors** authentication solution:

1. `token_IdP` that is stored in **OTP-PAT** and in **ADC** as a result of the activation phase (used as a session token in place of the user credentials to provide a SSO experience);
2. PIN known by **Patient** to unlock **OTP-PAT**;
3. `{seed}_PIN` that is stored in **OTP-PAT**.



MFA Goal:

TreC authenticates Patient even if an intruder knows up to 2 instance-factors



G. Sciarretta, R. Carbone, S. Ranise and L. Viganò.

Design, Formal Specification and Analysis of Multi-Factor Authentication Solutions with a Single Sign-On Experience.
Proceedings of the 7th International Conference on Principles of Security and Trust (POST 2018).

Phase 2: Customization

1. Application Context

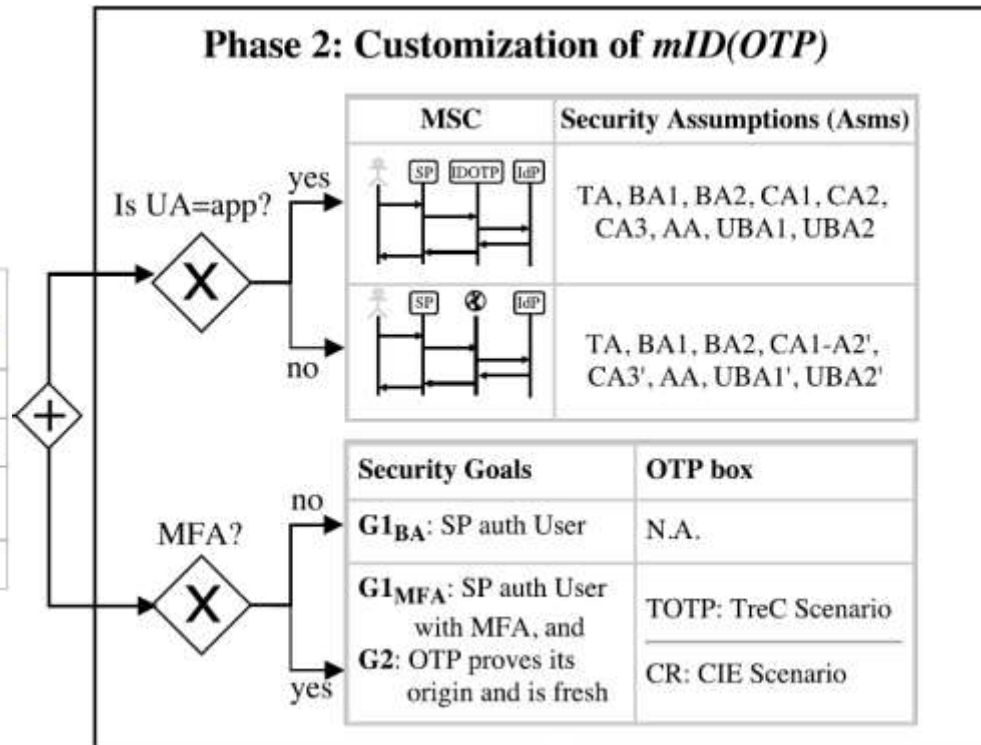
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4. Usability Analysis

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AuthN Aspects	MFA support? ☒ yes ☐ no Session handling? ☒ yes ☐ no
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Assumptions

Strong Assumptions

Trust Assumption	TA	ADC is trusted by TreC on identity assertions.
Communication Assumptions	CA1	The communication between TreC and OTP-PAT is carried over an inter-app communication implemented using <code>StartActivityForResult()</code> . This Android method --- which allows an app to execute another app and get a result back --- guarantees that TreC that sends a request to OTP-PAT at Step A2 in Figure 6.1 is the same app that receives the result back from OTP-PAT at Step A10.
	CA2	To read the key hash value (Step A3 of Figure 6.1), OTP-PAT uses the Android method <code>getPackageInfo(client packageName, PackageManager.GET_SIGNATURES)</code> , which extracts the information about the certificate fingerprint included in the package of TreC .
	CA3	The communication between OTP-PAT and ADC occurs over a unilateral SSL or TLS channel (henceforth SSL/TLS), established through the exchange of a valid certificate (from ADC to OTP-PAT).
Activation Assumption	AA	The activation phase is correctly performed by Patient . That is, Patient downloads the correct OTP-PAT (i.e. it is not fake app) and correctly follows the activation phase process, and the communication channels that are involved in this phase are secure.

Weak Assumptions

Background Assumptions	BA1	Integrity and confidentiality of data stored in the device, i.e. an app cannot read or modify data stored by another app.
	BA2	There is no surveillance software (e.g., keylogger) installed on the user's device capable of reading the values that Patient types.
User Behaviour Assumptions	UBA1	Patient enters her credentials and (optionally) values for the OTP generation only in the correct OTP-PAT app being careful not to be seen by other people.
	UBA2	Patient is the only person using the OTP-PAT app that has been activated with her identity.

Assumptions

Strong Assumptions

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Communication Assumptions	CA1	The communication between TreC and OTP-PAT is carried over an inter-app communication implemented using <code>StartActivityForResult()</code> . This Android method --- which allows an app to execute another app and get a result back --- guarantees that TreC that sends a request to OTP-PAT at Step A2 in Figure 6.1 is the same app that receives the result back from OTP-PAT at Step A10.
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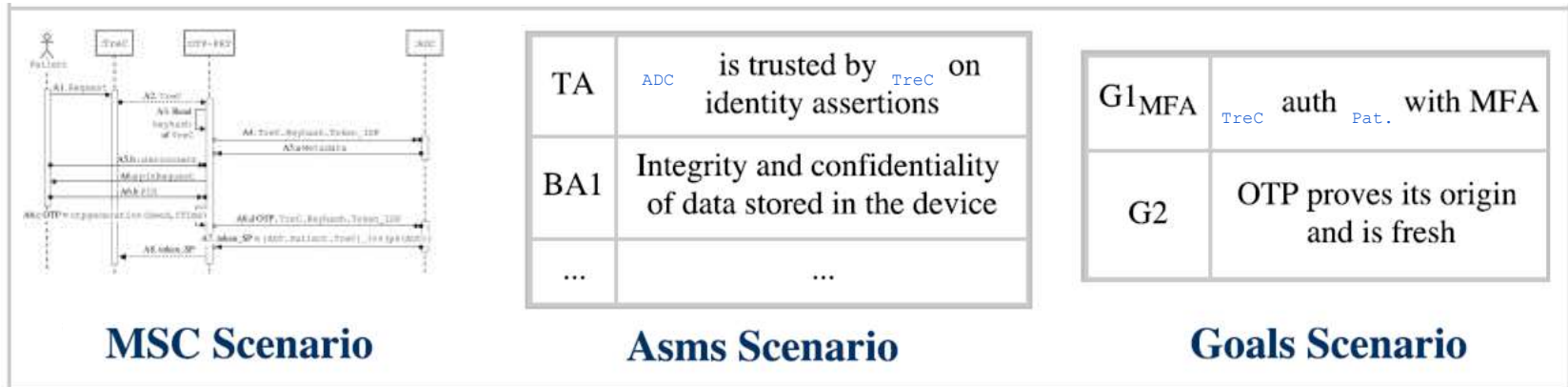
Phase 3: Security Analysis

1. Application Context

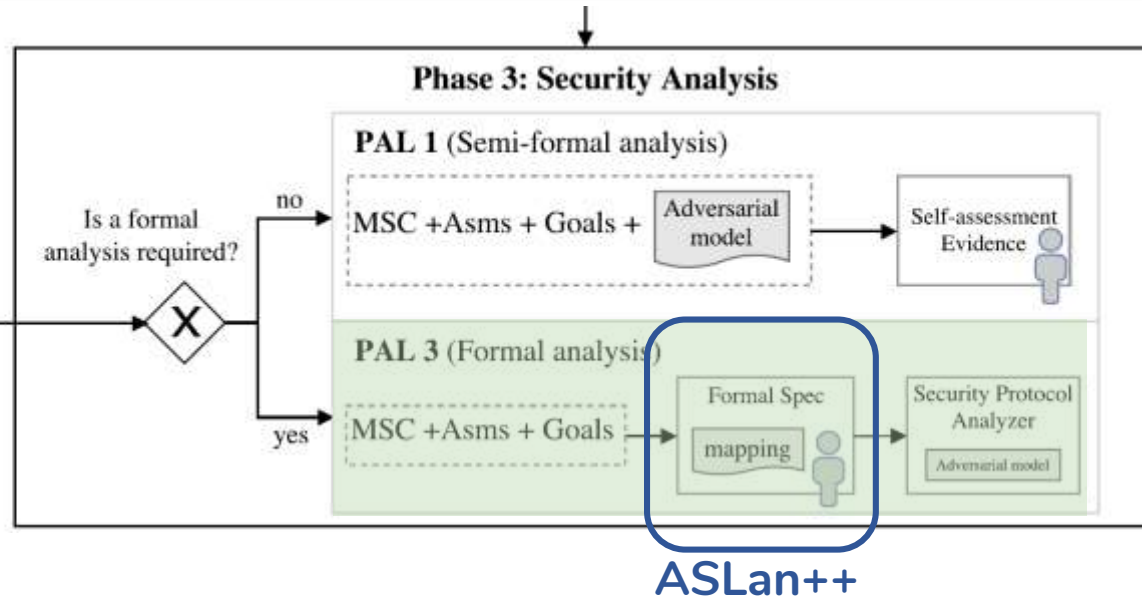
2. Customization of mID(OTP)

3. Security Analysis

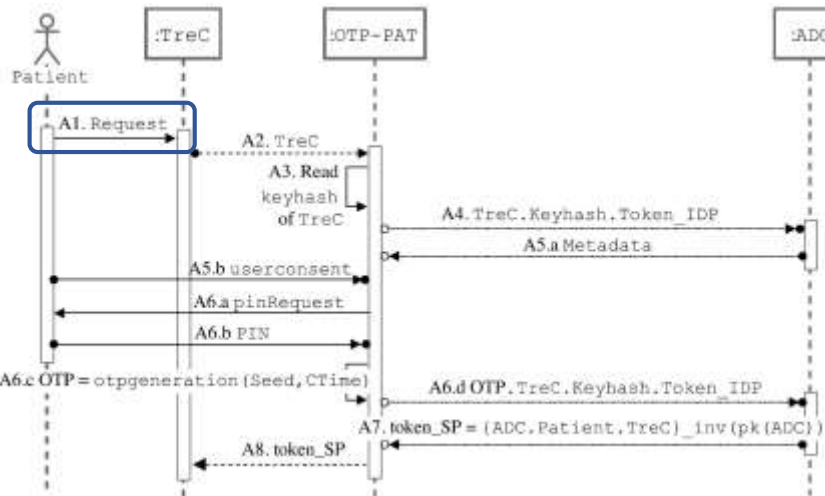
4. Usability Analysis



Entities	User → Patient; SP _{red} → TreC Referti; SP _s → TreC; UA, TP _{app} → OTP-PAT; IdP _s , TP _s → ADC;
UA choice	☐ Browser ☒ Application
Data Nature	☐ anonymous ☒ personal ☒ sensitive
AuthN Aspects	MFA support? ☒ yes ☐ no Session handling? ☒ yes ☐ no
OTP choice	☒ TOTP ☐ CR ☐ other



Modelling the Honest Entities and the Intruder

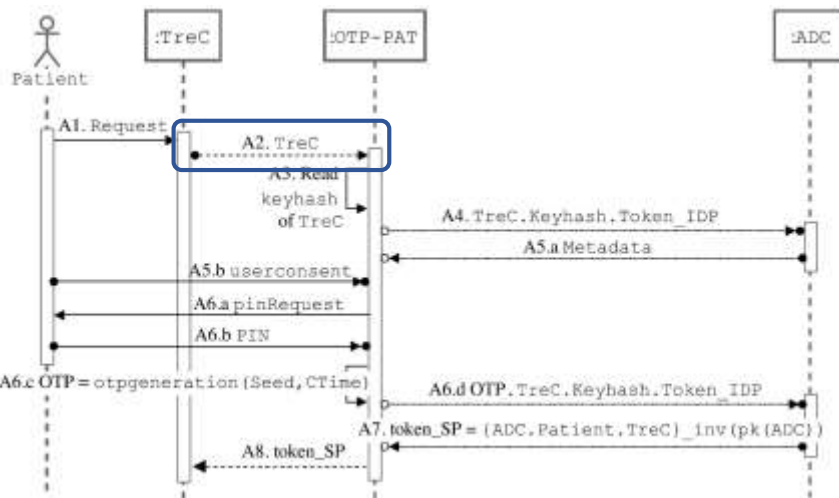


`select{on(Patient -Ch_P2T-> Actor: Request):{%STEP A1`

```

55  %%%% TreC APP %%%%
56  entity Service_Provider(Actor, OTTPAT, ADC, Patient: agent, Ch_T20, Ch_02T,
57  Ch_P2T, Ch_T2P: channel, Request: text) {
58
61  Actor -Ch_T20-> OTTPAT: Actor: %STEP A2
62      select{on(OTTPAT-Ch_02T->Actor:{ADC.?Patient.Actor}_inv(pk(ADC))):{%A8
63          SP_authn_U_on_Request:(Request) := Request;
64      }}
65  }}
66  }}
67
68  %%%% OTP-PAT APP %%%%
69  entity User_Agent(Actor, TreC, ADC, Patient: agent, Ch_T20, Ch_02T, Ch_02A,
70  Ch_A20, Ch_P20, Ch_02P: channel, Seed: seed, Token_IDP: token, CTime: time) {
71
72  symbols
73  KeyHash: key_hash;
74  Metadata: text;
75  PINRequest: text;
76  PIN: pin;
77
78  body{%of UA
79  iknows(CTime);
80  }
    
```

Modelling the Honest Entities and the Intruder

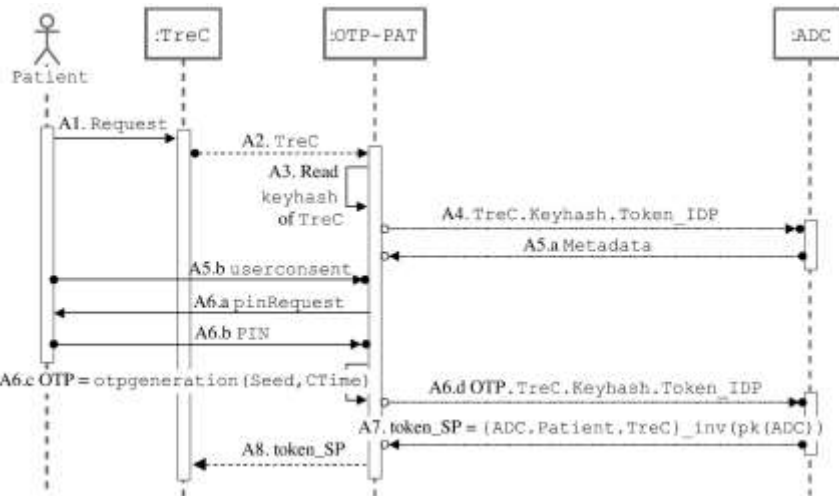


```

55 %%%% TreC APP %%%%
56 entity Service_Provider(Actor, OTTPAT, ADC, Patient: agent, Ch_T20, Ch_02T,
57 Ch_P2T, Ch_T2P: channel, Request: text) {
58
59 body{%of SP
60 select(on(Patient -Ch_P2T-> Actor: Request):{ %STEP A1
61   Actor -Ch_T20-> OTTPAT: Actor):{%STEP A2
62   select(on(OTTPAT -Ch_T20-> Actor: (pk(ADC), inv(pk(ADC)))):{%A8
63     SP_authn_U_on_Request:(Request) := Request;
64   }}
65 }}
66 }}
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69 entity User_Agent(Actor, TreC, ADC, Patient: agent, Ch_T20, Ch_02T, Ch_02A,
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56 entity Service_Provider(Actor, OTTPAT, ADC, Patient: agent, Ch_T20, Ch_02T,
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```

- **Dolev-Yao intruder** who can overhear and modify messages using his initial knowledge and the knowledge obtained from the traffic, but cryptography is secure, i.e. decryption is impossible without appropriate keys.

Assumptions and Goal Formal Mapping

Asm	Formal Specification
	Specification of Assumptions
TA	We do not consider sessions with i playing the role of ADC
BA1	"Built-in": i cannot read the internal state of the other entities
BA2	"Built-in": i cannot read the internal state of the other entities
CA1	<code>link(T2O,O2T);</code>
CA2	<code>authentic_on(T2O,TreC);</code>
CA3	<code>confidential_to(O2A, ADC);</code> <code>weakly_authentic(O2A);</code> <code>weakly_confidential(A2O);</code> <code>authentic_on(A2O,ADC);</code> <code>link(O2A,A2O);</code>
AA	Data obtained during the activation phase are nonpublic values
UBA1	<code>confidential_to(P2O,OTPPAT);</code>
UBA2	<code>authentic_on(P2O, Patient);</code>

G1_A	<code>SP_authn_U_on_Request:() Patient *->> TreC;</code>
-----------------------	---

Assumptions Formal Mapping

Asm	Formal Specification	
	Specification of Assumptions	Removal of Assumptions
TA	We do not consider sessions with i playing the role of ADC	ADD sessions with i playing the role of ADC
BA1	"Built-in": i cannot read the internal state of the other entities	ADD i knows(token_IDP); i knows(seed)_pinUser);
BA2	"Built-in": i cannot read the internal state of the other entities	ADD i knows(pinUser);
CA1	link(T2O,O2T);	DELETE link(T2O,O2T);
CA2	authentic_on(T2O,TreC);	DELETE authentic_on(T2O,TreC);
CA3	confidential_to(O2A,ADC); weakly_authentic(O2A); weakly_confidential(A2O); authentic_on(A2O,ADC); link(O2A,A2O);	DELETE confidential_to(O2A,ADC); weakly_authentic(O2A); weakly_confidential(A2O); authentic_on(A2O,ADC); link(O2A,A2O);
AA	Data obtained during the activation phase are nonpublic values	ADD i knows(token_IDP); i knows(pinUser); i knows(seed)_pinUser);
UBA1	confidential_to(P2O,OTPPAT);	DELETE confidential_to(P2O,OTPPAT);
UBA2	authentic_on(P2O,Patient);	DELETE authentic_on(P2O,Patient);



G1_A	SP_authn_U_on_Request:() Patient *->> TreC;
-----------------------	--

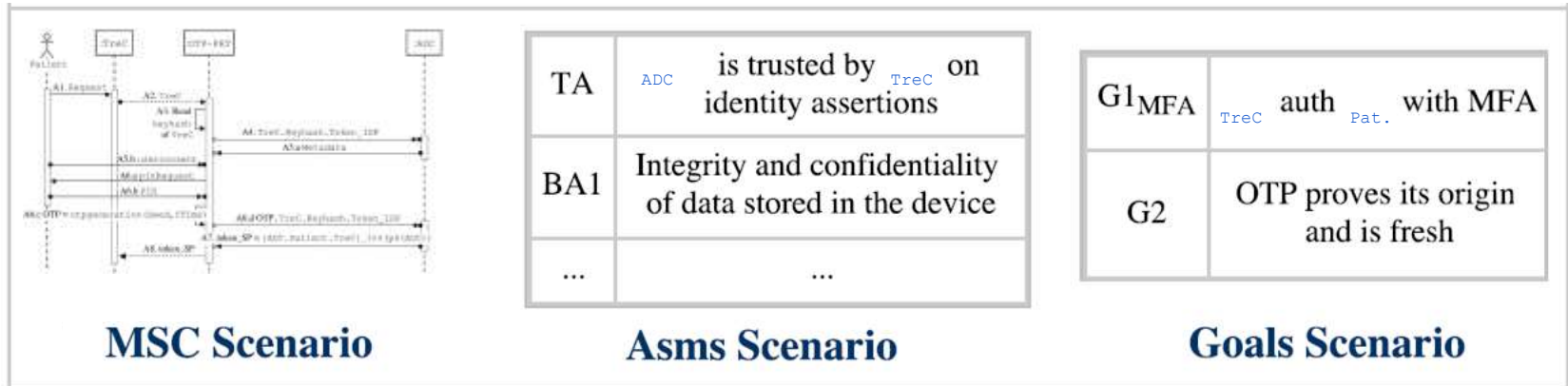
Phase 3: Security Analysis

1. Application Context

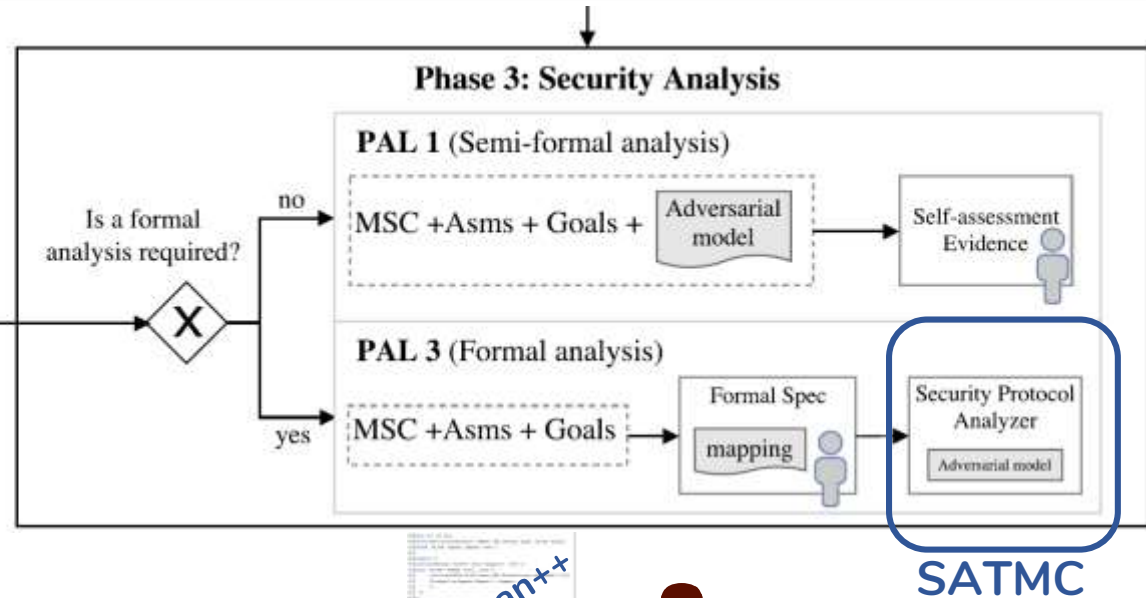
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SAT-based bounded model checker: $M_S \parallel M_I \models G_{BA}$

Security Analyses

Analysis 1: Is the solution secure under [all the strong and weak assumptions](#)?



SATMC does not find any attack on the solution (i.e. the intruder is not able to impersonate the user)

Security Analyses

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- none of the strong assumptions
- one weak assumption at a time
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only if the intruder compromises all the instance factors he is able to impersonate the patient

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	Removed Weak Asm(s)	Compromised Factors		
		PIN	{seed}_PIN	token_IdP
➔	BA1	x	✓	✓
	BA2	✓	x	x
	UBA1 _{Var1}	✓	x	x
➔	UBA2 _{Var1}	x	✓	✓



Security Analyses

Analysis 1: Is the solution secure under **all the strong and weak assumptions**?



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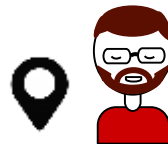
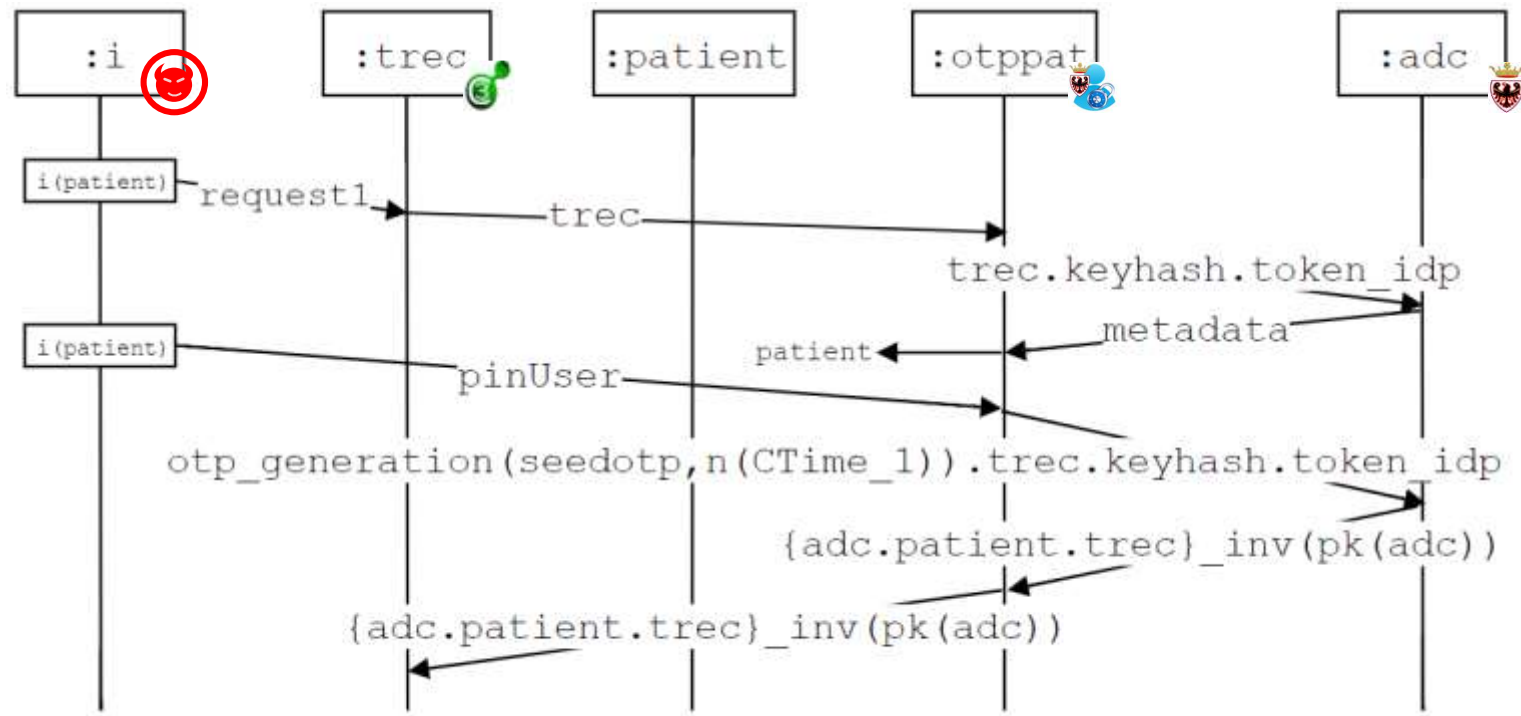
Phase 3: Security Analysis

1. Application Context

2. Customization of mID(OTP)

3. Security Analysis

4. Usability Analysis



Proximity
Intruder



STOLEN
SMARTPHONE



PIN

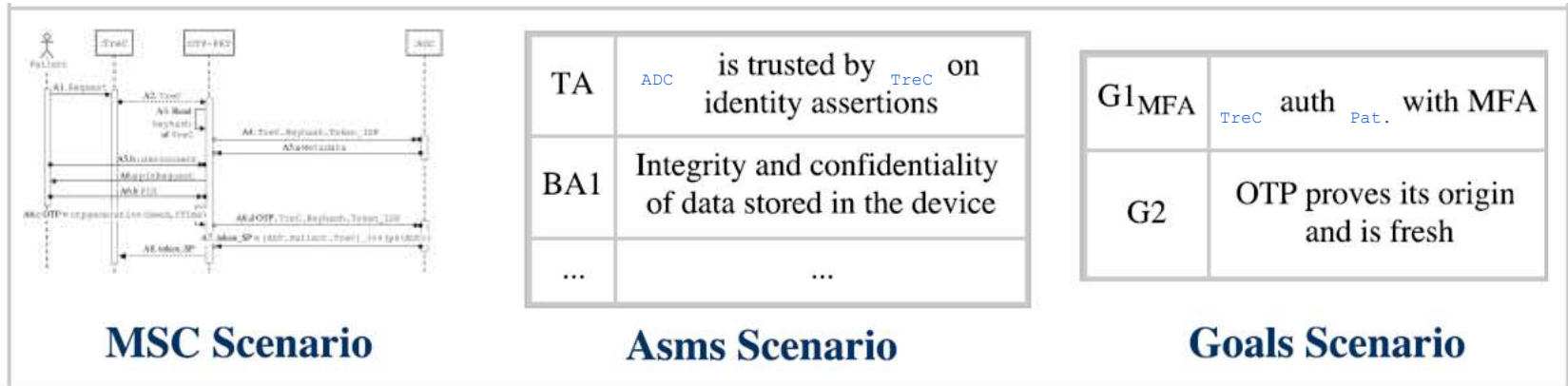
Phase 3: Output

1. Application Context

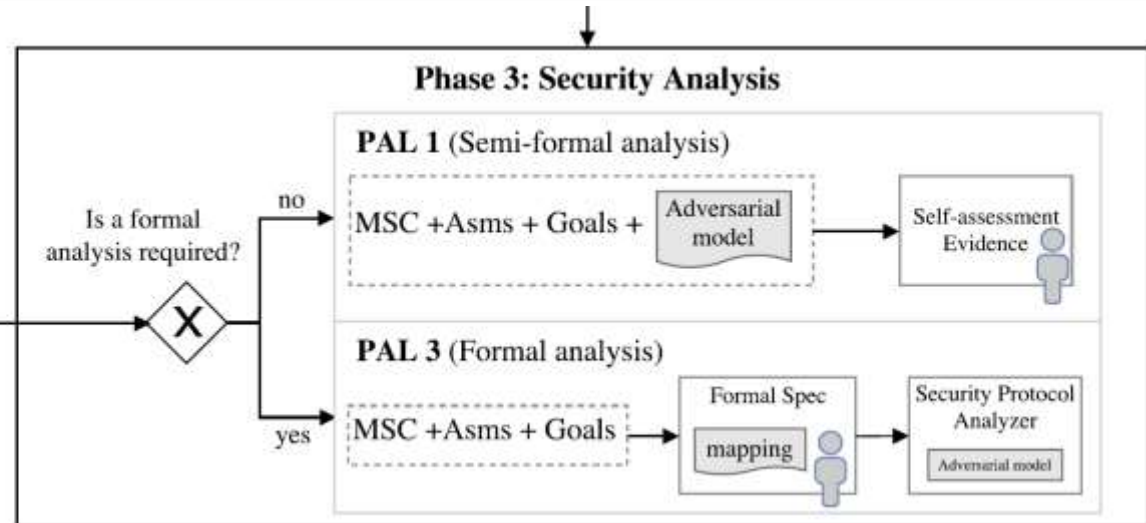
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OTP choice	☒ TOTP ☐ CR ☐ other



- Monitoring apps require a daily or even hourly use
- Mobile keyboards are small and sometimes uncomfortable to use.

The designed solution:

-  does not ask Patient to enter the OTP; after the PIN input, the OTP value is sent to ADC in a transparent way.
-  provides a SSO experience. Until the session is valid, Patient has to digit only her PIN to access TreC or other federated apps.

TreC DEMO - Exploitation Phase



- Introduction and Problem Statement



Question 1: Mobile vs Browser-based Authentication

- Design Choices: Security and Usability Problems



Exercise 1: embedded browser *Exercise 2:* OTP displayed on the screen

- Methodology Overview: TreC Scenario



Question 2: e-health legal compliance

- Usability Discussion on TreC



Exercise 3: TreC activation phase

- Conclusions and On-going/Future Work



Question 3: Pros & Cons of our methodology and TreC solution

Question 1bis: Mobile vs Browser-based Authentication

Usability Problems

The activation phase is too complex:

1. It requires the use of a smartcard reader
 - need for an installed software
 - some browser incompatibility
2. The users are bothered by the use of a complex password
 - easily forgettable





10 min left

How will you solve these two usability problems?

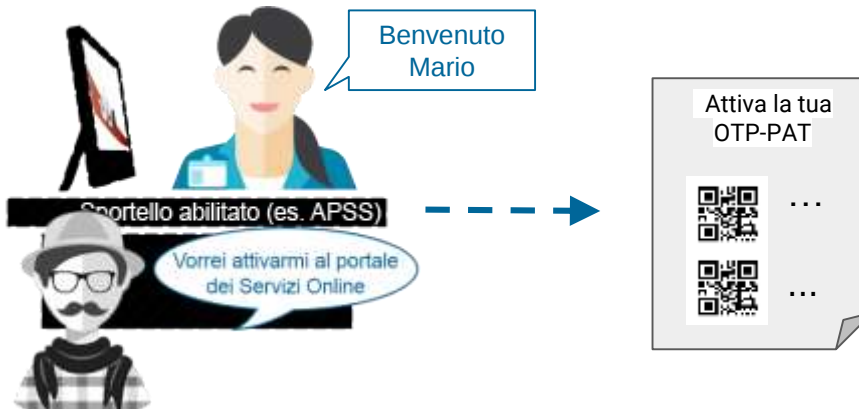


Activation of OTP-PAT: 2nd Solution

- 1.a Laptop Using a portal made available by ADC, User logs in with a LoA 2 and obtains an **QR code**.

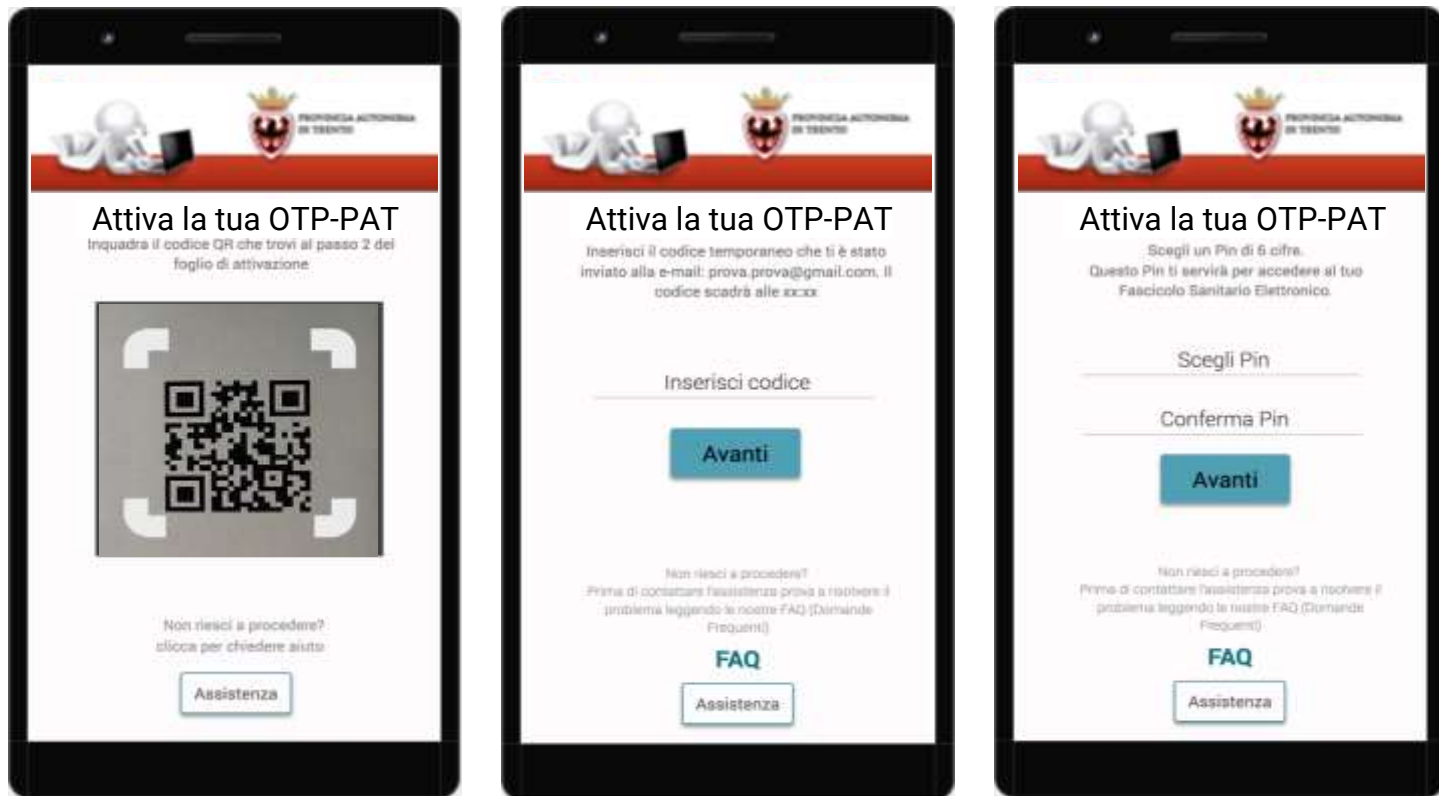


- 1.b Help Desk A user, after an in-person identification, obtains an **QR code**.



Activation of OTP-PAT: 2nd Solution

- 2 Mobile On her mobile, User scan the *QR code* using OTP-PAT, enters a *temporary code* obtained on her email and generates her *PIN*



- Introduction and Problem Statement



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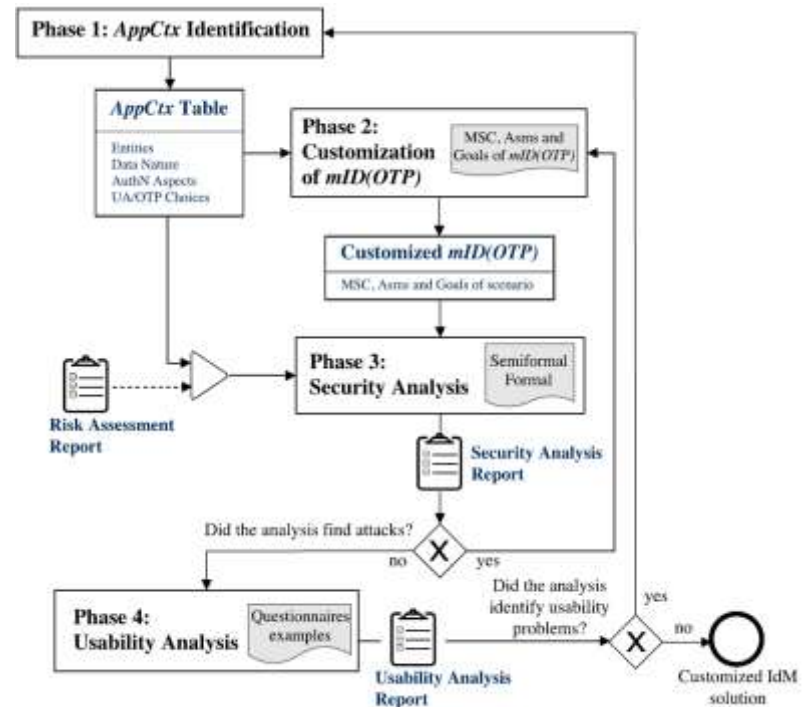
- New methodology for the design and security assessment of mobile authentication and SSO solutions
- Covered aspects:
 - Security Usability Legal-provisioning
 - SSO MFA Native apps
- Real-world scenarios: TreC ...

On-going - Future Work:

- Semi-automatic code generation
- Extensions of the AuthN aspects
- Formalization of other OTP generation approaches



Pros and Cons of our methodology and of the TreC solution?



Can we use web app authentication solutions for mobile apps?



Our Publications

- G. Sciarretta and A. Armando and R. Carbone and S. Ranise.
Security of Mobile Single Sign-On: A Rational Reconstruction of Facebook Login Solution.
Proceedings of the 13th International Joint Conference on e-Business and Telecommunications (ICETE 2016) - Volume 4: SECRIPT, pages 147-158.
- G. Sciarretta, R. Carbone and S. Ranise.
A delegated authorization solution for smart-city mobile applications.
Proceedings of the 2nd International Forum on Research and Technologies for Society and Industry leveraging a better tomorrow (RTSI 2016).
- G. Sciarretta, R. Carbone, S. Ranise and A. Armando.
Anatomy of the Facebook solution for mobile single sign-on: Security assessment and improvements.
Journal of Computers & Security (COSE 2017).
- G. Sciarretta, R. Carbone, S. Ranise and L. Viganò.
Design, Formal Specification and Analysis of Multi-Factor Authentication Solutions with a Single Sign-On Experience.
Proceedings of the 7th International Conference on Principles of Security and Trust (POST 2018).



<https://st.fbk.eu/publications/POST-2018>



<https://st.fbk.eu/workshop-ifipsc-18>



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Thanks for your attention!



Any questions?



STAnD
Security Tools
for App Development

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